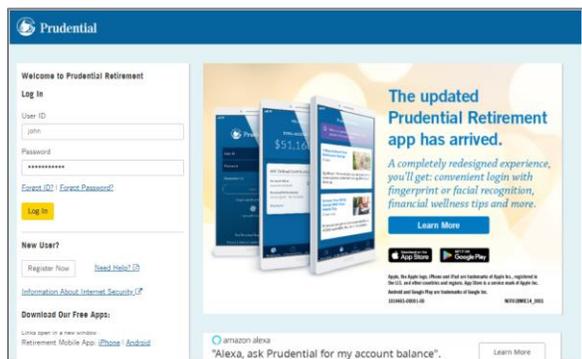


# Web Registration Process



Welcome to Prudential Retirement

Log In

User ID:

Password:

Forgot ID? Forgot Password?

Log In

New User?

Register Now [Need Help?](#)

Information About Internet Security / IP

Download Our Free Apps:

Like us on a new network:  
Retirement Mobile App [iPhone](#) [Android](#)

The updated Prudential Retirement app has arrived. A completely redesigned experience, you'll get: convenient login with fingerprint or facial recognition, financial wellness tips and more. [Learn More](#)

App Store Google Play

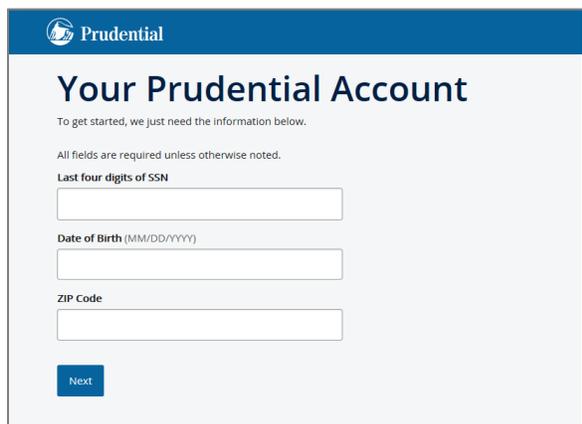
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amazon alexa "Alexa, ask Prudential for my account balance." [Learn More](#)

Go to

[www.prudential.com/online/retirement](http://www.prudential.com/online/retirement)

and click Register Now.



Prudential

## Your Prudential Account

To get started, we just need the information below.

All fields are required unless otherwise noted.

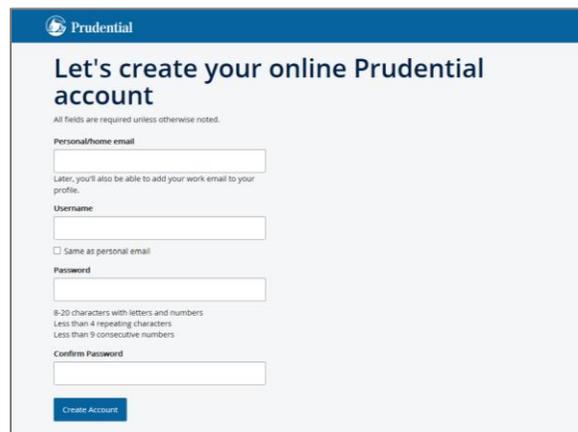
Last four digits of SSN

Date of Birth (MM/DD/YYYY)

ZIP Code

[Next](#)

Enter the requested identifying information.



Prudential

## Let's create your online Prudential account

All fields are required unless otherwise noted.

Personal/home email

Later, you'll also be able to add your work email to your profile.

Username

Same as personal email

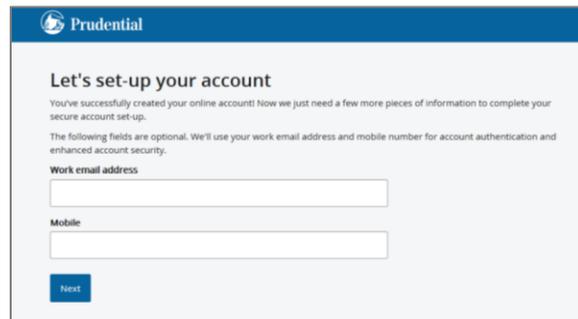
Password

8-20 characters with letters and numbers  
Less than 4 repeating characters  
Less than 9 consecutive numbers

Confirm Password

[Create Account](#)

Enter your email address then create your own unique Username and Password.



Prudential

## Let's set-up your account

You've successfully created your online account! Now we just need a few more pieces of information to complete your secure account set-up.

The following fields are optional. We'll use your work email address and mobile number for account authentication and enhanced account security.

Work email address

Mobile

[Next](#)

Optional: Add work email address and mobile number.

**Let's finish your account set-up**

All fields are required unless otherwise noted.

Choose your primary email [Edit](#)

Personal/home email  
john.doe@home.com

Work email  
john.doe@work.com

Do you prefer to receive your documents electronically?

E-delivery agreement:

I understand that by leaving the box checked below and clicking the Next button, I am providing my informed consent to electronic delivery by Prudential of information relating to my account(s) in either a defined benefit pension plan, defined contribution plan (for example, 401(k), 457 or 403(b) plan), Non Qualified plan or a Smart Solutions IRA administered by Prudential Retirement. I understand that unless I separately elect otherwise, the consent will apply to (a) documents

I want to enroll in e-delivery and I acknowledge I read and agreed to the electronic e-delivery consent above.

[Back](#) [Next](#)

**Let's take the final step**

Thanks for signing up for E-Delivery. You can change E-Delivery preferences any time by accessing your profile.

All fields are required unless noted.

Security Question

Select a question

Type Answer

Do you wish to add this device to your trusted devices? (optional)

Yes, remember this device for subsequent visits.

No, do not remember this device. Recommended for public/shared devices.

By submitting your information, you agree the [Prudential's Terms of Use](#) and [Retirement's Terms of Use](#).

[Back](#) [Submit](#)

**Finish up by identifying account security questions and answers.**

**You will now have the option to choose electronic delivery of account-related correspondence.**

During the process Prudential will automatically text you a unique security code to the mobile number you provided. *Enter this code to verify your identity.* Once your account has been authenticated – you’re all set!

If you do not have a mobile phone, or your identity was not fully validated through the mobile phone number you provided, Prudential will mail a unique six-digit code via U.S. Postal Service.

**It should be noted that, for your security, certain transactions and account information (such as personal information, address changes, bank information, payment settings, loans and withdrawals) are not accessible until you complete the account authentication process by entering your unique six-digit security code.**

**This material is intended to provide information only. This material is not intended as advice or recommendation about investing or managing your retirement savings. By sharing this information, Prudential Retirement is not acting as your fiduciary as defined by the Department of Labor or otherwise. If you need investment advice, please consult with a qualified professional.**

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08/2021