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**To: Central Midwest Regional Council of Carpenters Participants and Employers**

**From: Ed Wolyniec, CEO, BeneSys, Inc.**

**Date: October 13, 2025**

I want to take a moment to address the recent delays and the impact those delays have had on your benefits and contributions due to the merger of the IKORCC and Ohio Carpenters Benefit Plans.

First and foremost, I want to sincerely apologize. For participants, I understand the delays have caused disruption in your annuity deposits, MRA accounts, reciprocity transfers, and self-payment notices. For Associations and the Union, this has caused delays in receiving your contributions and reports which are critical to your financials and operations of your entities. As the CEO of BeneSys, it is my responsibility to ensure we stay on track and deliver on our commitments – and in this we fell short of those deliverables.

I will not make excuses for not delivering on this important merger. There were several contributing factors to the missed deadlines, including complexity of merged plan design, and as with all mergers, unexpected challenges. But again, at this point, these are just excuses.

That said, I take full accountability and recognize the urgency on resolving the issues identified above. We have a daily project meeting to ensure we make progress every day on resolving outstanding items, any conflicts requiring prioritization are escalated to me immediately. We are also adding resources to the CMRCC service team, including a very senior tenured BeneSys employee that will be dedicated to ensuring we deliver on our commitments to you.

All issues related to accurately applying fringe contributions for July work hours have been resolved as of Thursday, October 16th and we expect to complete August work hours by Friday, October 24th. Normal process and allocations for all work hours in September and future months will be on the regular schedule we have followed in the past.

In closing, again my apologies and a commitment to meet or beat your expectations as your TPA going forward.

Sincerely,

Ed Wolyniec  
CEO – BeneSys