Priority Health

PFRS
Police & Fire Retirement System City of Detroit

2027 Plan Information

PriorityMedicare® (Employer HMO)
PriorityMedicare® (Employer PPO)

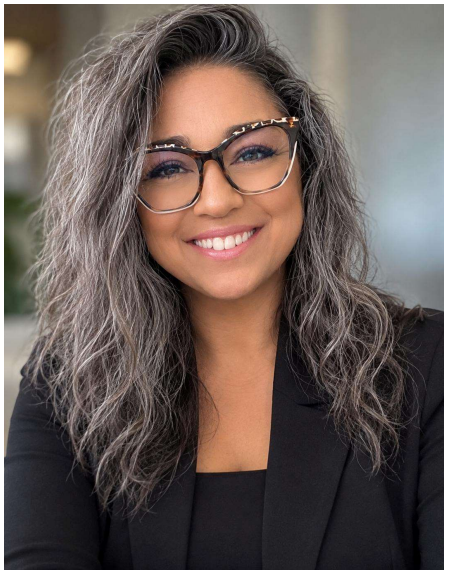
Priority Health



Robert Roberts
Sales Manager



Lindsey Walton
Key Account Manager



Megan Verburg
Strategic Relationship Liaison

Priority Health

Today’s agenda

01	Who is Priority Health?
02	What is Original Medicare?
03	What is Medicare Advantage?
04	Why Priority Health Medicare Advantage?
05	Plan options for the City of Detroit Police & Fire
06	Enrollment timeline
07	Questions?

Priority Health

Who is Priority Health?

We're a Michigan-based company with over 40 years of experience **improving the health and lives of our members.**

- ✓ **1,000,000+** members served
- ✓ **201,300+** Medicare members served
- ✓ **#1** in Customer Satisfaction among Medicare Advantage Plans in Michigan[1]

1 According to July 2026 monthly enrollment from Centers for Medicare and Medicaid Services. Priority Health Medicare Advantage plans have the highest volume of enrollments in Michigan when compared to other carriers.

Priority Health

Our goal:

To provide our members with the richest health insurance benefits that we can offer for the longest amount of time.

Our mission:

Improve health, inspire hope and save lives.

Priority Health

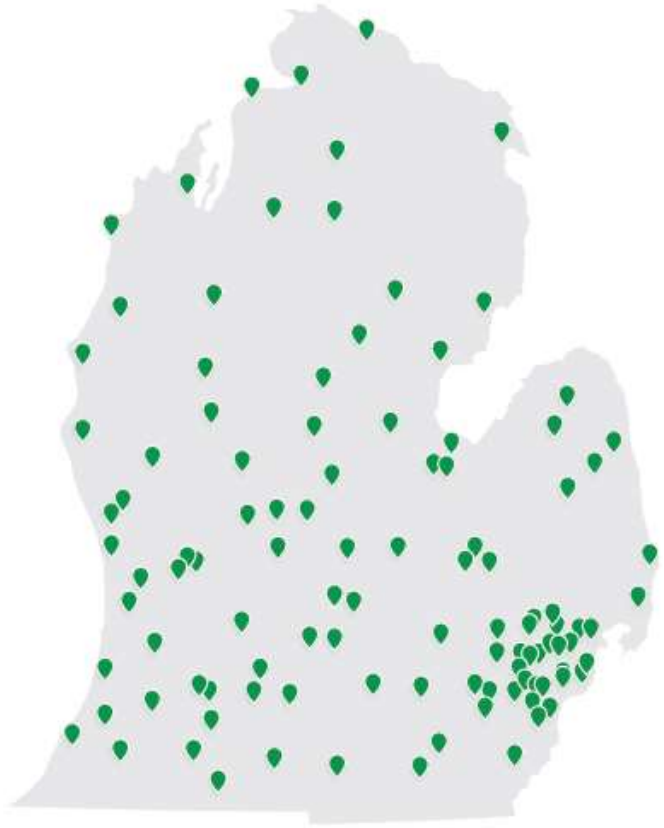
Strength in network

Members in Michigan have access to:

All major hospital systems in the Lower Peninsula[2]

9 out of 10 primary care providers in the Lower Peninsula[3]

Referrals are not required by PriorityMedicare



2 Excludes hospitals in Michigan's Upper Peninsula; based on the CMS National Downloadable File of Physicians, July 2026, and the Priority Health provider database.
3 Excludes providers in Michigan's Upper Peninsula; based on the CMS National Downloadable File of Physicians, July 2026, and the Priority Health provider database.

Priority Health

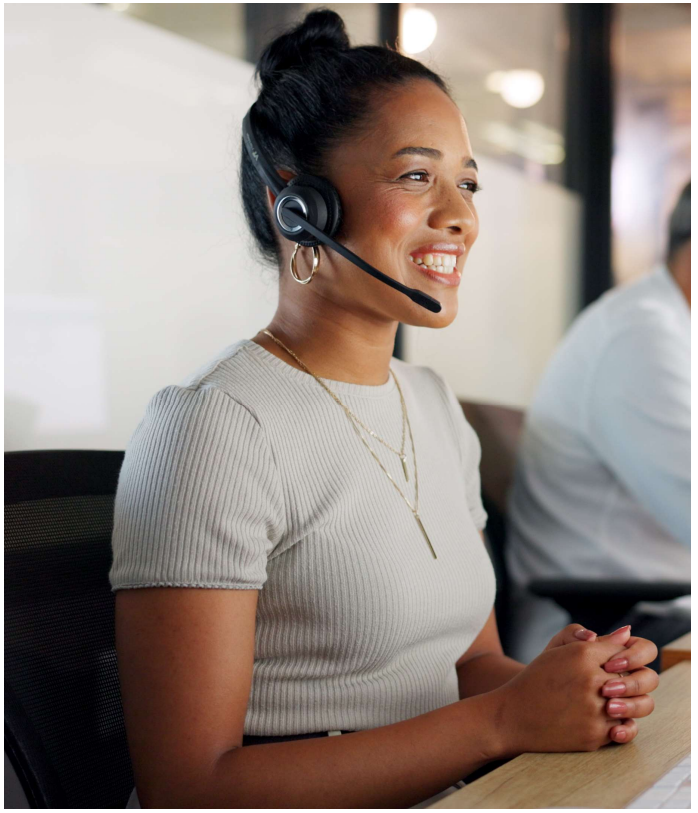
Service & Quality

CUSTOMER SERVICE

For the third year in a row, Priority Health has been recognized for our award-winning customer service.[4]

2026 STAR RATINGS

Priority Health's HMO-POS plans received the highest star rating granted to a Michigan-based plan for 2026, earning **4.5 out of 5 stars**.[5]



4 Priority Health was named to the America's Best Customer Service in Financial Services list by USA TODAY for 2026, and to Newsweek's America's Best Customer Service list for 2025 and 2024.

5 Priority Health HMO-POS plans were rated 4.5 out of 5 stars by CMS for 2026. Every year, Medicare evaluates plans based on a 5-star system.

Priority Health

The parts of Medicare

What each part covers:



Part A — Hospital insurance

Inpatient hospital stays, skilled nursing facility care, hospice and some home health care.



Part B — Medical insurance

Doctor visits, outpatient care, preventive services and durable medical equipment.



Part C — Medicare Advantage

An all-in-one alternative to Original Medicare from private companies like Priority Health. Combines Parts A and B, sometimes with Part D.



Part D — Prescription drug coverage

Coverage for prescription drugs. Built into many Medicare Advantage plans (MAPD) or added to Original Medicare.

Part A + Part B = Original Medicare. A Medicare Advantage plan that includes Part D is called a MAPD plan.

SUPPLEMENTAL BENEFITS

Priority Health

One Pass® fitness

One membership, thousands of ways to stay active: the largest nationwide network of gyms and studios, digital and on-demand classes, and CogniFit brain training.*

Gyms and studios near you

Access to the largest nationwide gym network — many YMCA locations, Life Time, boutique studios such as Orangetheory Fitness, and national and local gyms, plus pools and community centers.

Work out from home

Live, digital fitness classes and a library of on-demand workouts — strength, cardio, yoga and low-impact options for every fitness level, no gym visit required.

Get started at YourOnePass.com on January 1st: click “Get started,” find your One Pass member code on the dashboard, then use “Fitness” › “Find Gyms” to search near you. Click includes premium Network

*One Pass is a voluntary program. The One Pass program varies by plan/area. Information provided is not medical advice. Consult a health care professional before beginning any exercise program.

Priority Health

Memory fitness

CogniFit is a memory fitness program (through One Pass) that includes a collection of brain games and tailors the training the member receives specifically towards what the member needs. Use CogniFit for free on your own schedule through any computer, tablet, or smart phone with an internet connection.

Sign up today at *YourOnePass.com*

Need help getting started? Call **1.877.515.9364** Monday – Friday from 8 a.m. to 9 p.m. CT

SUPPLEMENTAL BENEFITS

Travel benefit

Your travel benefit goes where you go: coverage for urgent and emergency care worldwide, plus Assist America services when you're 100 miles away from home.

1

Worldwide urgent and emergency care

Urgent and emergency care is covered anywhere in the world, with no limit on visits. Your plan's urgent and emergency copays apply just as they do at home.

2

Care while you're away from home

Traveling in the U.S., you can see any provider who accepts Original Medicare.

3

Assist America

24/7 global emergency assistance at no extra cost: medical referrals, emergency medical evacuation and repatriation, prescription replacement, and lost document or luggage help.

Note: If a provider won't bill Priority Health directly pay at the time of service and submit your itemized receipts for reimbursement. You will be reimbursed for the total billed amount minus your copay.

*Travel benefit only available on the PPO plan

Priority Health

Healthy Rewards

Earn rewards for taking care of your health: use your current rewards through December 31, 2026. Your Healthy Rewards program restarts January 1, 2027.

DEC. 31, 2026

Use current rewards

Use your 2026 rewards through December 31.

JAN. 1, 2027

Annual restart

Healthy Rewards restarts. No sign-up needed.

ALL YEAR

Earn rewards

Complete healthy activities, like an annual physical or flu shot.

YOUR REWARDS

Spend rewards

Shop in store* at CVS, Kroger, Meijer, Target, Walmart and more.

New year, fresh rewards: Use current rewards by December 31. Healthy Rewards restarts January 1.

* Items not eligible for purchase with your rewards include alcohol, firearms, lottery and tobacco.

Priority Health

Healthy Rewards

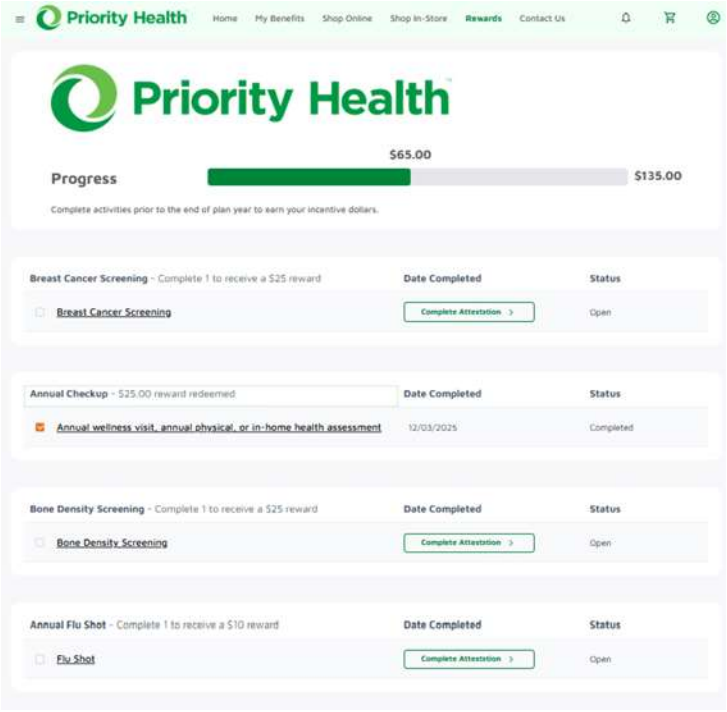
Healthy activities

Complete eligible activities and earn rewards.

Activity	Reward
Annual Wellness Visit, annual physical or in-home health assessment	**$25**
Flu shot	**$10**
Breast cancer screening	**$25**
Diabetic eye exam[1]	**$40**
Bone density screening[2]	**$25**

[1] Only for members with a diabetes diagnosis
[2] Only for female members between the ages of 65–85

Track your progress



Healthy Rewards progress tracker

Priority Health

Rewards purse

Use your rewards in store

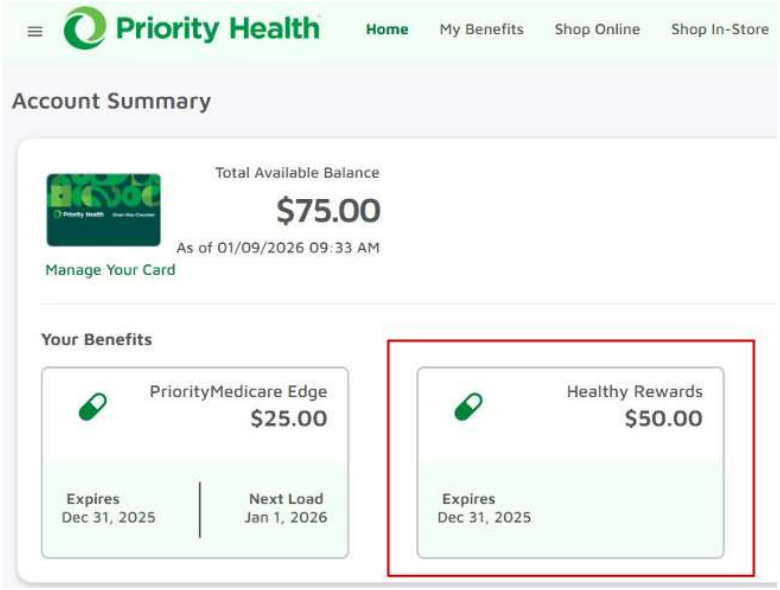
Spend your rewards in store* at participating retailers, including:

- ✓ CVS
- ✓ Kroger
- ✓ Meijer
- ✓ Target
- ✓ Walmart and more

If members prefer to redeem rewards over the phone, they can call Priority Health Customer Care at 833.415.4380 (TTY 711) for assistance.

* Items not eligible for purchase with your rewards include alcohol, firearms, lottery and tobacco.

View your rewards balance



Priority Health

Over-the-counter (OTC) allowance

Save money on health and wellness products with a quarterly OTC allowance.

- ✓ You'll receive your Priority Health OTC card and other helpful information
- ✓ 3 ways to shop - in-store, online or by phone
- ✓ Use your Priority Health OTC card at checkout to buy thousands of qualified products
- ✓ Learn more at ***priorityhealth.com/shopotc*** and start using your benefit 1/1/25
- ✓ Need help? Call our award-winning [4] customer care team at **833.415.4380** (TTY 711)

RM1





Slide 15

RM1 Update newsweek

Majerle, Regan, 2025-10-13T19:04:06.811

Priority Health

Over-the-counter (OTC) allowance

Shop in-store at Meijer, Kroger, Target, Walgreens, Walmart, CVS, Dollar General, Costco and more! For a full list go to ***priorityhealth.com/shopotc***

To place a phone order call: **833.415.4380** (TTY 711)

- **Apr. 1 – Sept. 30:** Monday – Friday 8 a.m. - 8 p.m., Saturday 8 a.m. - 12 p.m. EST.
- **Oct. 1 – Mar. 31:** Sunday – Saturday 8 a.m. - 8 p.m. EST.

Shop online at ***priorityhealth.com/shopotc***, or download the Priority Health OTC app

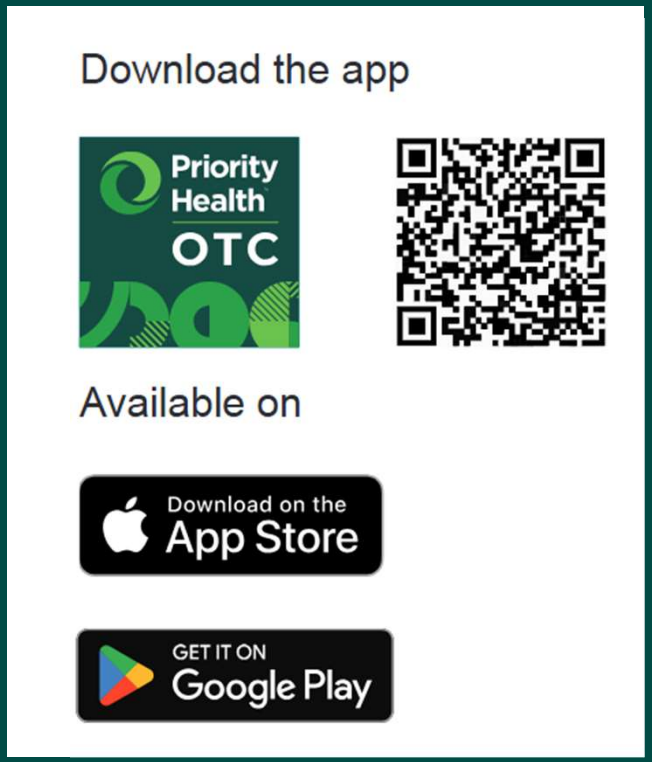
**OTC allowance does not roll over; funds expire at the end of each quarter.*

Priority Health

Over-the-counter (OTC) allowance

Reminder: You will need to keep your current OTC card. You may receive a phone call with an additional reminder. If you need to order a replacement card, you can order through the portal or call our customer care team at **833.415.4380** (TTY 711)

If you've misplaced your card or receive a new one – you will notice it does not say "OTC" as it now combines both wellness and OTC credit.



**OTC allowance does not roll over; funds expire at the end of each quarter.*

Priority Health

TruHearing

Hearing benefits

With your Priority Health plan, you have access to exclusive pricing on high-quality prescription hearing aids through TruHearing. **Your 2027 hearing benefit** covers up to two TruHearing hearing aids every two years with **no copayments**.

Your hearing aid purchase includes

60-day, risk-free trial

1 year of follow-up visits

80 free batteries per non-rechargeable hearing aid

3-year full manufacturer warranty

Priority Health

TruHearing

TruHearing makes it easy.

Get started with 5 simple steps.

1. Call TruHearing
2. Schedule an exam
3. Go to your exam
4. Order hearing aids
5. Fitting and follow-up

Call TruHearing to get started.

1-833-714-5356 | TTY: 711

Hours: 8am–8pm, Monday–Friday

Screen your hearing:

TruHearing.com/Priority-HS

Priority Health

PFRS
Police & Fire Retirement System *City of Detroit*

You've dedicated your entire career to protecting others.

Now it's time for your Medicare plan to protect you.

LW1

Priority Health

Choose the right care for your needs

Emergency care

Life-threatening symptoms

Get help immediately

- Chest pain
- Severe trouble breathing
- Signs of a stroke

Call 911.

Urgent care

Same-day, in-person care

Not life-threatening

- Minor sprains or injuries
- Cuts needing stitches
- Ear pain or sore throat

Use when care cannot wait.

Virtual care

Non-emergency virtual care

Care by phone or video

- Mild cold symptoms
- Seasonal allergies
- Minor skin concerns

An in-person visit may be needed.

General guidance only. If symptoms are severe or could be life-threatening, call 911—not urgent or virtual care.

Slide 21

LW1 Should we move this slide before we go into the benefits? I don't feel like this is a good flow or placing for this slide?
Lindsey Walton, 2026-09-18T19:36:51.982

RM1

Priority Health

2027 Plan Changes

	2026	2027
Part B rebate	$125	**$175**
Urgent care copay	$25	**$10**

Slide 22

RM1 Rework table to show 2025 and 2026 changes

Majerle, Regan, 2025-10-13T19:16:15.815

Priority Health

In-network plan benefits

	PriorityMedicare HMO (Participating provider with Priority Health Medicare)	**Priority**Medicare PPO (Participating provider with Priority Health Medicare OR nationally with MultiPlan Advantage or Original Medicare)
Part B credit	**$175**	**$175**
Deductible	$0	$0
Coinsurance maximum	$1,000	N/A
Maximum out-of-pocket responsibility	$1,500	$750

LW1

Priority Health

In-network plan benefits

	PriorityMedicare HMO (Participating provider with Priority Health Medicare)	**Priority**Medicare PPO (Participating provider with Priority Health Medicare OR nationally with MultiPlan Advantage or Original Medicare)
Primary care physician	$0	$0
Specialist visit	$5	$5
Emergency care	$65	$75
Urgent care	$10	$10
Ambulance	$100	$100

Slide 24

LW1 Should $10 be highlighted green since it was a change for Urgent Care?
Lindsey Walton, 2026-09-18T15:56:10.116

Priority Health

In-network plan benefits

	PriorityMedicare HMO (Participating provider with Priority Health Medicare)	**Priority**Medicare PPO (Participating provider with Priority Health Medicare OR nationally with MultiPlan Advantage or Original Medicare)
Inpatient hospital	$0 per stay	$0 per stay
Outpatient hospital	$0 per stay	$100 per stay
Outpatient diagnostic radiology	$0	10%
Outpatient tests	$10	10%
Outpatient labs	$0	$0
Outpatient X-rays	$15	$25

LW1

Slide 25

LW1 Should outpatient be per stay? Or should it be per surgery?
Lindsey Walton, 2026-09-18T15:57:07.460

AB1 0 Happy to change if you would like. Kept this consistent with what you presented on last year! [@Lindsey Walton]
Alexander Bjork, 2026-09-21T12:58:34.630

LW1

Priority Health

Part B in-network plan benefits

	PriorityMedicare HMO (Participating provider with Priority Health Medicare)	PriorityMedicare PPO (Participating provider with Priority Health Medicare OR nationally with MultiPlan Advantage or Original Medicare)
Part B chemotherapy drugs	$0	Up to 10%
Part B drugs obtained in providers office or outpatient setting	$0	Up to 10%
Part B drugs obtained in pharmacy or through mail order	$0	Up to 10%
Part B insulin	$0	10% up to $35

Slide 26

LW1 Should we add 10% up to $35 for insulin for PPO and $0 for HMO?
Lindsey Walton, 2026-09-18T15:57:47.648

AB1 0 Which row are you speaking to on this note? [@Lindsey Walton]
Alexander Bjork, 2026-09-21T13:00:24.200

LW1 1 [@Alexander Bjork] I was wondering if we should add another row that says Part B insulin?
Lindsey Walton, 2026-09-24T13:35:10.295

Priority Health

In-network plan benefits

	PriorityMedicare HMO (Participating provider with Priority Health Medicare)	**Priority**Medicare PPO (Participating provider with Priority Health Medicare OR nationally with MultiPlan Advantage or Original Medicare)
Physical, occupational or speech therapy	$0	$0
Outpatient mental health Individual Group visits	$10 $10	$15 $15
Chiropractic care	$15	$15
Non-Medicare covered Chiropractic care	12 additional routine chiropractic visits per year $15 for non-Medicare covered x-ray services performed once per year by a chiropractor (you would pay this in addition to your visit).	12 additional routine chiropractic visits per year $25 for non-Medicare covered x-ray services performed once per year by a chiropractor (you would pay this in addition to your visit).

Priority Health

Hearing in-network plan benefits

Through TruHearing®

Hearing services	**Priority**Medicare HMO (TruHearing: Participating provider with Priority Health Medicare)	**Priority**Medicare PPO (TruHearing: Participating provider with Priority Health Medicare)
Diagnostic exam	$15 with PCP **$15 with specialist**	$15 with PCP **$15 with specialist**
Routine exam (TruHearing)	$0 with TruHearing provider	$0 with TruHearing provider
Hearing aids (TruHearing)	$0 for one hearing aid per ear, per year	$0 for one hearing aid per ear, per year

Priority Health

Vision in-network plan benefits

Through EyeMed®

Vision services	**Priority**Medicare HMO (Participating provider with Priority Health Medicare)	**Priority**Medicare PPO (Participating provider with Priority Health Medicare OR nationally with MultiPlan Advantage or Original Medicare)
Diagnostic exam	$15	$15
Routine exam	$15	$15
Eyewear	$0 for Medicare-covered eyewear after cataract surgery	$0 for Medicare-covered eyewear after cataract surgery

Priority Health

In-network plan benefits

Preventive services: $0 copay for all preventive services covered under Original Medicare, such as:

- Cardiovascular screening
- Colorectal screening
- Breast cancer screening
- Prostate screening
- Annual wellness visit
- Depression screening

Priority Health

In-network plan benefits

Supplemental education and wellness programs:

- Health education
- Nutritional education
- Telemonitoring services
- Enhanced disease management
- Post-discharge in-home medication reconciliation
- In-home safety assessment
- Teladoc Health Mental Health

LW1

Priority Health

Pharmacy Updates:

A list of covered drugs

In a **tiered** formulary:

- ✓ Drugs are grouped into tiers **based on cost and clinical benefits.**
- ✓ In general, **the lower the tier, the lower the cost.**

To find out which cost-sharing tier your drug is on, look it up on the plan's Approved Drug List.

Formulary Tiers

Tier 1	Preferred generic drug
Tier 2	Generic drugs
Tier 3	Preferred brand drug. This tier includes preferred brand drugs and some high-cost generic drugs.
Tier 4	Non-preferred drug. This tier includes non-preferred brand drugs and some high-cost generic drugs
Tier 5	Specialty drug. This is the highest tier and includes specialty drugs, which are limited to a maximum of a 30-day supply per prescription or refill

Slide 32

LW1 Should this slide go before the break down of the copays since it explains the tiers?
Lindsey Walton, 2026-09-18T16:01:08.805

LW1

Priority Health

HMO Standard prescription drug coverage

Standard retail and mail-order pharmacy

PriorityMedicare (Employer HMO) Standard retail and mail-order pharmacy cost-sharing			
Prescription drug deductible: **None**			
	1-month supply	**3-month supply**	**3-month mail order**
Tier 1: Preferred generic (100-day fill)	$3	$3	$0
Tier 2: Non-preferred generic	$15	$15	$0
Tier 3: Preferred brand	$30	$90	$60
Tier 4: Non-preferred drug	30%	30%	30%
Tier 5: Specialty	30%	Not available	Not available

Max out of pocket cost: $2,400

Slide 33

LW1 Do we want to change 90 day to 3 month supply and 30 day to one month since they can do 100 day on Tier 1?
Lindsey Walton, 2026-09-18T15:59:55.648

LW1 0 update MOOP to $2400
Lindsey Walton, 2026-09-18T16:00:39.539

LW1

Priority Health

PPO Standard & Preferred prescription drug coverage

Retail and mail-order pharmacy

PriorityMedicare (Employer PPO)
Retail and mail-order pharmacy cost-sharing

Prescription drug deductible: None

	1-month supply	3-month supply	3-month mail order	
Tier 1: Preferred generic (100-day fill)	Preferred: $5 Standard: $10	Preferred: $0 Standard: $20	$0	Max out of pocket cost: $2,400
Tier 2: Non-preferred generic	Preferred: $5 Standard: $10	Preferred: $0 Standard: $20	$0	
Tier 3: Preferred brand	$30	$60	$60	
Tier 4: Non-preferred drug	50% ($60 min./$120 max.)	50% ($60 min./$120 max.)	50% ($60 min./$120 max)	
Tier 5: Specialty	33% ($100 min./$600 max.)	Not available	Not available	

Slide 34

LW1 Same comments as previous slides
Lindsey Walton, 2026-09-18T16:00:11.539

LW1 0 Also MOOP needs to change to $2400 this year
Lindsey Walton, 2026-09-18T16:00:29.555

Priority Health

2027 Medicare Pharmacy Updates

More negotiated prices

- 15 new Part D drugs
- 5 drugs removed from the program

New RxMOOP

- Part D Maximum Out-Of-Pocket rises to $2,400 (from $2,100)

Continuous Glucose Monitor (CGM) Coverage Enhancement

- **Preferred** CGMs will be accessible at retail and mail-order pharmacies. Preferred CGMs include Dexcom and Freestyle Libre
  - CGMs **remain a Part B benefit**, and related cost-share applies
- Preferred and non-preferred CGMs remain accessible through a DME supplier
- CGMs may be subject to prior authorization due to Medicare law

Priority Health

Drug Price Negotiation Program

2027 Program

- All members are eligible when using Part D coverage*.
- The Maximum Fair Price (MFP) applies as long as the drug remains selected.
- Selected drugs must be on formulary, but coverage limitations may still apply.

Drugs Removed from Selected Drug List due to generics and biosimilar availability
Entresto
Stelara
Xarelto
Fiasp/Novolog

Additional drugs likely to be removed from formularies or require generic: Pomalyst, Ofev, Janumet/Janumet XR, Farxiga

Priority Health

Medicare Drug Price Negotiation, 2027

2027 Selected Drugs	Current Price	Negotiated Price	2027 Est. T3 Co-Ins (25%)^
Ozempic; Rybelsus; Wegovy*	$959	$274	$69
Trelegy Ellipta	$654	$175	$44
Xtandi	$13,480	$7,004	$1,751
Pomalyst	$21,744	$8,650	$2,163
Ibrance	$15,741	$7,871	$1,968
Ofev	$12,622	$6,350	$1,588
Linzess	$539	$136	$34
Calquence	$14,228	$8,600	$2,150
Austedo; Austedo XR	$6,623	$4,093	$1,023

2027 Selected Drugs	Current Price	Negotiated Price	2027 Est. T3 Co-Ins (25%)^
Breo Ellipta	$397	$67	$17
Tradjenta	$488	$78	$20
Xifaxan	$2,696	$1,000	$250
Vraylar	$1,376	$770	$193
Janumet; Janumet XR	$526	$80	$20
Otezla	$4,722	$1,650	$413

^Co-insurances vary ^MFP assumes a 30-day supply

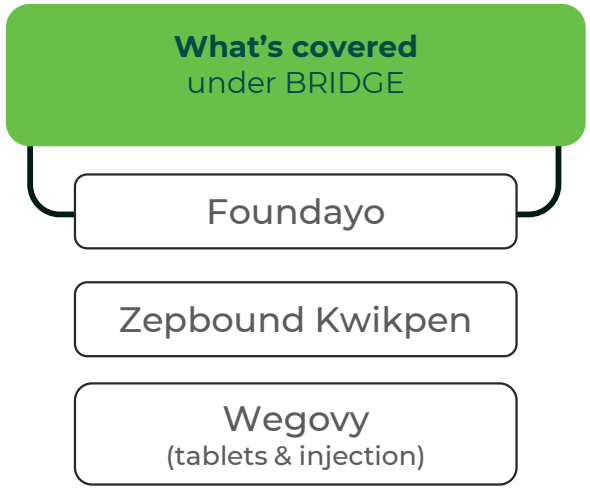
*Note: The Drug Price Negotiation Program (a Part D program) and GLP-1 Bridge Program (a non-Part D program) are two distinct programs. While Wegovy is included in both programs, the GLP-1 Bridge Program helps eligible members access the drug for weight loss, outside of their Part D benefit.

Priority Health

Bridge Program

What is the Medicare GLP-1 Bridge Program?

- A short-term coverage “bridge” created and run by the Centers for Medicare & Medicaid Services (CMS) to provide eligible Medicare Part D members with access to certain GLP-1 weight-loss drugs
- The program runs July 1, 2026, through December 31, 2027



Priority Health

Bridge Program: Eligibility

Who is eligible for the Medicare GLP-1 Bridge Program?

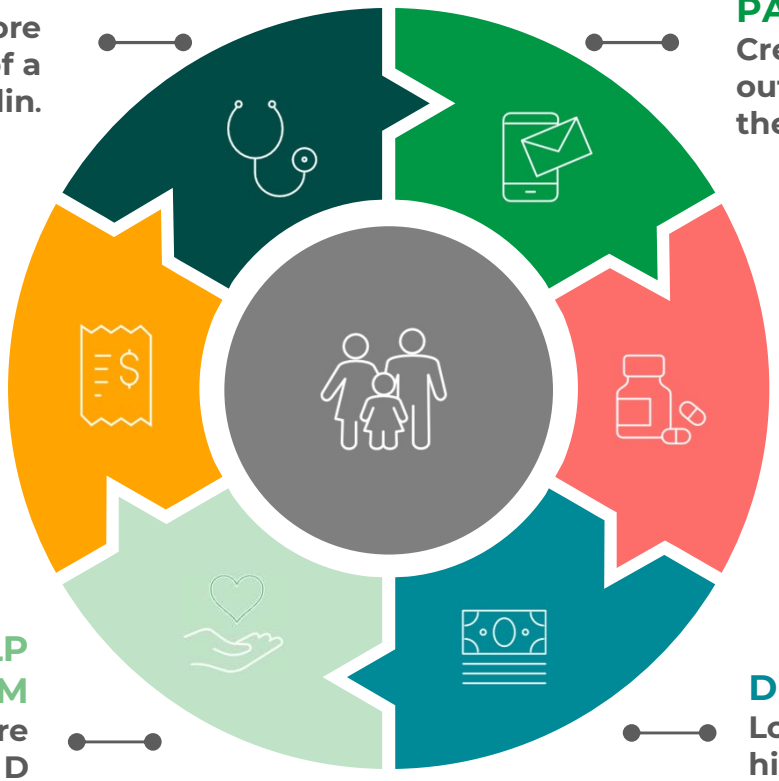
- Members enrolled in a Medicare Part D plan **AND**
- Members prescribed a GLP-1 drug for weight loss only **AND**
- Members without another condition that could be covered under Part D like diabetes, moderate to severe obstructive sleep apnea (OSA), or MASH (a type of liver disease) **AND**
- Members who meet CMS' prior authorization eligibility criteria for the program

LW1

Inflation Reduction Act

INSULIN COPAY CAP
Caps insulin cost to no more than $35 per month supply of a covered insulin.

MEDICARE PRESCRIPTION PAYMENT PLAN
Created a payment plan to spread out Part D drug costs throughout the plan year.



$0 PART D VACCINES
Waives the cost of Part D vaccines like RSV and shingles.

PART D REDESIGN
Removed the donut hole and created a max out-of-pocket for Part D drugs.

EXPANDED EXTRA HELP PROGRAM
Expanded eligibility so more members receive help on Part D costs.

DRUG PRICE NEGOTIATION
Lowers the list price on many high-cost, brand-name drugs.

Priority Health

Slide 40

LW1 Should we insert the Bridge slides?
Lindsey Walton, 2026-09-18T19:37:31.295

RM2

Priority Health

Prescription coverage with Express Scripts

Get your prescriptions delivered right to your door with convenient mail-order pharmacy. Many popular pharmacies available including Meijer, Walgreens, Costco, Sam's Club, Walmart and more.

For specific pharmacy benefits, see your benefits package.

Two Preferred mail order pharmacies: Express Scripts & Amazon

Amazon allows 30-day fills for mail order. There is no 30-day fill with Express Scripts.

Preferred pharmacies:

(PPO plan only)*

- Meijer
- Walmart
- Walgreens
- Sam's Club
- Costco **and more**

If you're on the PPO plan, you will have lower copays at these preferred pharmacies.

**Priority Health's Medicare network includes limited lower-cost, preferred pharmacies across the United States. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 888.389.6648, TTY users call 711, or consult the online pharmacy directory at priroitymedicare.com.*

Slide 41

RM1 Check out Brittany's amazon side
Majerle, Regan, 2025-10-13T19:20:12

RM2 Add disclaimer: If you’re on the PPO plan you will have lower copays at these preferred pharmacies.
Majerle, Regan, 2025-10-13T19:23:07.279

LW1

Priority Health

Amazon Pharmacy is a Preferred Mail Order

amazon pharmacy



Tier 1 drug = $0 for 90- or 100-day fills

Tier 2 drug = $0 for 90-day fills

- Simple sign up and RX Delivery
- Transfer / Provider send in new RXs
- Add RX to cart and check-out like Amazon
- Automatic refill option for eligible drugs
- Most orders arrive in 1 to 4 days. Same day delivery available in select cities.

Slide 42

LW1 Since this was new for 2026 should we remove the year since this is for 2027?
Lindsey Walton, 2026-09-18T16:01:46.711

Priority Health

Pharmacy and Provider Directory

In the lower peninsula of Michigan:

Provider: Visit ***priorityhealth.com*** and search **Find a Doctor**.

Nationally:

Provider: Visit *priorityhealth.com* and search **Find a Doctor** in the desired location or visit ***medicare.gov/physiciancompare*** or call our customer care team at **833.261.4564**.

Pharmacy: Find a pharmacy by going to ***priorityhealth.com*** and search **Find a Doctor**. Enter zip code and pharmacy.

Questions? Call us at **833.415.4380** (TTY 711)

LW1

Priority Health

Enrollment Timeline

Open enrollment period:

October 06, 2026 – November 03, 2026

Member ID cards and card carriers arrive mid/late November, prior to your effective date

ANOC and EOC documents will be mailed late November

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LW1 Did we confirm these dates with DPF [@Robert Roberts]
Lindsey Walton, 2026-09-18T16:02:26.899

RR1 0 Yes, I have a text from Jennifer Crosby confirming Oct. 6th through Nov. 3rd.
Robert Roberts, 2026-09-21T02:22:16.137

Priority Health

PFRS
Police & Fire Retirement System *City of Detroit*

Questions?

Priority Health

Thank you.

Priority Health

Priority Health has HMO-POS and PPO plans with a Medicare contract. Enrollment in Priority Health Medicare depends on contract renewal.
1 According to July 2026 monthly enrollment from Centers for Medicare and Medicaid Services. Priority Health Medicare Advantage plans have the highest volume of enrollments in Michigan when compared to other carriers.
2 Excludes hospitals in Michigan's Upper Peninsula; based on the CMS National Downloadable File of Physicians, July 2026, and the Priority Health provider database.
3 Excludes providers in Michigan's Upper Peninsula; based on the CMS National Downloadable File of Physicians, July 2026, and the Priority Health provider database.
4 Priority Health was named to the America's Best Customer Service in Financial Services list by USA TODAY for 2026, and to Newsweek's America's Best Customer Service list for 2025 and 2024.
5 Priority Health HMO-POS plans were rated 4.5 out of 5 stars by CMS for 2026. Every year, Medicare evaluates plans based on a 5-star system.

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