



Northwest Prescription Drug Consortium
Integrating Solutions for Best Value

Inlandboatmen's Union Prescription Benefits

Frequently Asked Questions

Moda Pharmacy Customer Service

1-800-913-4311

1. Will my prescription drugs be covered by the plan? What do I pay?

A list of drugs the plan covers and a “price check” tool are available at modahealth.com/memberdashboard. You can also call Moda Pharmacy Customer Service. The plan’s benefit design for 2022 appears below. You pay the copay or the total cost of the prescription, whichever is less.

Network Pharmacies	Retail (per 30-day supply)	Home delivery (up to a 90-day supply)	Specialty (up to a 30-day supply)
Generic	\$10	\$20	\$10
Preferred brand	\$20	\$40	\$20
Non-preferred brand	\$40	\$80	\$40

2. What pharmacies can I use?

Your plan uses the Navitus commercial pharmacy network, which includes over 65,000 pharmacies nationwide. A pharmacy directory is available at modahealth.com/memberdashboard, or you can call Moda Pharmacy Customer Service.

3. Does the plan have a home delivery (mail order) pharmacy?

Yes. You can use Postal Prescription Services (PPS) pharmacy or Costco Mail Order Pharmacy. Register with PPS at ppsrx.com or call 1-800-552-6694. Or register with Costco at pharmacy.costco.com or call 1-800-607-6861. After registering, mail PPS or Costco a new prescription for the medication you would like to have filled or ask your provider to send it to PPS or Costco. PPS’s address is PO Box 2718, Portland, OR 97208. Costco’s address is 802 134th St. SW, Suite 140, Everett, WA 98204. If you have questions, call PPS or Costco.



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4. Will my prescription drug require prior authorization and/or does the plan have “quantity limits” or other requirements for it?

A list of drugs that require prior authorization and/or other plan requirements is available at modahealth.com/memberdashboard. You can also call Moda Pharmacy Customer Service.

5. What should I do if my prescription drug requires prior authorization?

Please call Moda Pharmacy Customer Service. Moda will work with your provider on the prior authorization process.

6. If my prescription drug requires prior authorization, but I already had that in place with another insurance plan, will I need to start the process again?

Yes, Moda requires a review. Please call Moda Pharmacy Customer Service.

7. If I have pharmacy coverage under two insurance plans and the Inlandboatmen’s plan is secondary, how will claims be paid?

When the primary plan has approved a claim and paid towards that claim, the secondary plan will pay up to what would have been covered had the claim been submitted to Moda as a primary plan. Moda will not pay more on the secondary claim than a member’s total out of pocket cost on the primary claim. If the primary plan has denied the claim or paid nothing toward the claim (for example, if the cost of the medication is less than the copay), then the secondary plan will process the claim as if it is a primary claim.

8. How do I obtain Specialty drugs?

Yes. Specialty medications must be obtained through Ardon Health specialty pharmacy. Please call Ardon at 1-855-425-4085. Also see details at ardonhealth.com. Most specialty prescriptions are limited to a maximum 30-day supply and require prior authorization. A list of specialty medications is available at modahealth.com/memberdashboard.

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