



# INTERMOUNTAIN IRONWORKERS TRUST FUNDS

April 15, 2024

## Re: Important Announcement – New Health Fund Administrator Effective May 1, 2024

Dear Participant,

We hope this letter finds you in good health. We are writing to inform you of an important change to the administration of your health plan – Ironworkers Intermountain Health & Welfare Plan.

Effective May 1, 2024, we are changing the plan administrator from Compusys to BeneSys, Inc. We believe that this change will bring about positive improvements to the administration of your health benefits. The new administrator, BeneSys, has a proven track record in delivering excellent service and is committed to ensuring a smooth transition.

With this change, there are a few important details to note:

1. **Contact Information:**

Starting May 1, 2024, for any inquiries or assistance related to your health benefits, please contact the new administrator, BeneSys, Inc. at:

Ironworkers Intermountain Health & Welfare Plan  
P.O. Box 30580  
Salt Lake City, UT 84130-0580  
Phone: 801-904-4897 or Toll-Free: 888-867-9510

Or come and see us at:

5295 S. Commerce Dr, Suite 220  
Murray, UT

3930 S. 147<sup>th</sup> St, Suite 100  
Omaha, NE

2. **Claims Submission & New Benefit ID Cards:**

- In May, you will be receiving separately new ID cards from (1) Cigna for your Medical benefits, and (2) Benesys for Dental and Vision benefits. Please share these ID cards with your providers.

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Mailing Address: P.O. Box 30580, Salt Lake City, UT 84130-0580  
5295 S. Commerce Dr. ♦ Suite #220 (Bridge Building) ♦ Murray, UT 84107  
Phone: 801-904-4897 ♦ Toll Free: 888-867-9510  
[www.iiwbenefits.org](http://www.iiwbenefits.org)

3. **Retiree Premium & COBRA payments:**

For payments due on or after May 1, 2024, please send payments to:

Ironworkers Intermountain Health & Welfare Plan  
PO Box 511909  
Los Angeles, CA 90051-1905

If you make self-payments via pension check deduction, your pension check deduction will continue, and you do not need to do anything.

4. **Health Reimbursement Accounts:**

Effective May 1, 2024, BeneSys Administrators will begin administering the Benefit Fund's HRA. **In order to complete the transition, there will be a blackout period on the use of your HRA benefits card (or "Benny" Card) from April 16, 2024 to May 1, 2024.**

This means that until April 16 you can continue to use your existing prepaid "Benny" card to pay for eligible medical expenses.

Around May 1st, your new "Benny" card will be mailed to you. Please watch your mail for your new "Benny" card. After May 1, 2024, you will need to use your new "Benny" card to pay for eligible medical expenses from your HRA Account. However, if you incur qualified expenses before you receive your new card, you can submit your qualified expenses directly to BeneSys Administrators for reimbursement. Additionally, like before, you may also submit a reimbursement request on paper. Simply submit paper reimbursement requests to BeneSys Administrators at: P.O. Box 30580, Salt Lake City, UT 84130.

5. **Online Portal:**

- By the end of May, we expect the NEW online portal at [www.iiwbenefits.org](http://www.iiwbenefits.org) to be available.
- In addition to other features, you will be able to track contributions, view eligibility status and download forms. Once you receive your letter for registration, please take the time to register on the portal to make the most of these features.
- **Turn in HRA claims online!** Follow the link on the website for WEX/HRA to view your account balance, turn in claims, manage direct deposit and sign up for text and email notifications!

**WHAT IS NOT CHANGING?**

**Your benefits will remain the same.** The medical and prescription drug networks will still be through Cigna and SavRx. For retirees, this change will not affect your pension benefit payments.

We understand that changes in administration can raise questions, and we are committed to ensuring a smooth transition for all participants. If you have any concerns or require additional

information, starting **May 1, 2024**, please do not hesitate to reach out to the BeneSys Inc, customer service team at 888-867-9510.

We appreciate your understanding and cooperation during this transition period. Our primary goal is to provide you with the best possible healthcare benefits and services. Thank you for your attention to this important matter, and we look forward to serving you with the highest level of care and support.

**Watch your mail for more to come:**

- ✓ All of your new ID cards and “Benny” card
- ✓ Online portal
- ✓ Mobile App information

Sincerely,

The Board of Trustees