



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. Note: Information about the cost of the [plan](#) (called the [contribution](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <https://members.bcidaho.com/my-account/my-account-my-contract.page>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [cost sharing](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-866-588-6176 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall Deductible ?	\$500 person/\$1,500 family	Generally, you must pay all of the costs from Provider s up to the Deductible amount before this Plan begins to pay. If you have other family members on the Plan , each family member must meet their own individual Deductible until the total amount of Deductible expenses paid by all family members meets the overall family Deductible .
Are there services covered before you meet your Deductible ?	Yes. Pharmacy, dental, vision, diabetes education, hearing aid services or In-Network immunizations and listed Preventive Care are covered before you meet your Deductible .	This Plan covers some items and services even if you haven't yet met the Deductible amount. But a Copayment or Cost Sharing may apply. For example, this Plan covers certain Preventive Services without Cost Sharing and before you meet your Deductible . See a list of covered Preventive Services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other Deductibles for specific services?	Yes. \$75 for dental services. There are no other specific Deductibles .	You must pay all of the costs for these services up to the specific Deductible amount before this Plan begins to pay for these services.
What is the Out-of-pocket Limit for this Plan ?	For In-Network Provider \$3,720 person / \$7,440 family. For Out-of-Network Provider \$7,500 person. For Prescription Drugs \$2,880 person / \$5,760 family.	The Out-of-pocket Limit is the most you could pay in a year for covered services. If you have other family members in this Plan , they have to meet their own Out-of-pocket Limits until the overall family Out-of-pocket Limit has been met.
What is not included in the Out-of-pocket Limit ?	Contributions, hearing aid services, adult dental, vision, Balance-Billing charges and health care this Plan doesn't cover, and Out-of-Network Deductibles and Copays .	Even though you pay these expenses, they don't count toward the Out-of-pocket Limit .
Will you pay less if you use a Network Provider ?	Yes. See www.bcidaho.com or call 1-800-627-1188 for a list of Network Providers .	This Plan uses a Provider Network . You will pay less if you use a Provider in the Plan's Network . You will pay the most if you use an Out-of-Network Provider , and you might receive a bill from a Provider for the difference between the Provider charge and what your Plan pays (Balance Billing). Be aware your Network Provider might use an Out-of-Network Provider for some services (such as lab work). Check with your Provider before you get services.
Do you need a Referral to see a Specialist ?	No.	You can see the Specialist you choose without a Referral .



All copayments and Cost Sharing costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>Provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$25 <u>Copay</u> /visit, 20% <u>Cost Sharing</u>	\$25 <u>Copay</u> /visit, 30% <u>Cost Sharing</u>	<u>Copay</u> does not apply to additional services. \$0 <u>Copay</u> /visit for qualifying non-emergency telehealth telehealth services provided by MDLIVE.
	<u>Specialist</u> visit	\$25 <u>Copay</u> /visit, 20% <u>Cost Sharing</u>	\$25 <u>Copay</u> /visit, 30% <u>Cost Sharing</u>	<u>Copay</u> does not apply to additional services.
	<u>Preventive care/Screening</u> /immunization	No charge for listed preventive, <u>Screening</u> and immunization services. <u>Deductible</u> does not apply.	30% <u>Cost Sharing</u>	You may have to pay for services that aren't preventive. Ask your <u>Provider</u> if the services needed are preventive. Then check what your <u>Plan</u> will pay. No charge <u>In-Network</u> for one supplemental breast <u>Screening</u> if you have heightened risk of breast cancer.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	20% <u>Cost Sharing</u>	30% <u>Cost Sharing</u>	-----none-----
	Imaging (CT/PET scans, MRIs)	20% <u>Cost Sharing</u>	30% <u>Cost Sharing</u>	<u>Preauthorization</u> required.
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.express-scripts.com	Generic drugs	\$20	The difference between the Contracted Rate (rate of <u>In-Network Provider</u>) and the <u>Provider</u> charge plus <u>Copay</u> .	Express Scripts Mail Service Pharmacy has a \$40 <u>Copay</u> for a 90 day supply. Special provisions apply to maintenance drugs.
	Preferred brand drugs	\$40	The difference between the Contracted Rate (rate of <u>In-Network Provider</u>) and the <u>Provider</u> charge plus <u>Copay</u> .	Express Scripts Mail Service Pharmacy has a \$80 <u>Copay</u> for a 90 day supply. Special provisions apply to maintenance drugs.
	Non-preferred brand drugs	\$70	The difference between the Contracted Rate (rate of <u>In-Network Provider</u>) and the <u>Provider</u> charge plus <u>Copay</u> .	Express Scripts Mail Service Pharmacy has a \$140 <u>Copay</u> for a 90 day supply. Special provisions apply to maintenance drugs.
	<u>Specialty Drugs</u>	10% or \$120 max <u>Copay</u> (One 30 day supply at retail)		One fill allowed at retail for a specialty medication; after that must be filled through Express Scripts Specialty Mail Service Pharmacy.
	Facility fee (e.g., ambulatory surgery center)	20% <u>Cost Sharing</u>	30% <u>Cost Sharing</u>	-----none-----
If you have outpatient surgery	Physician/surgeon fees	20% <u>Cost Sharing</u>	30% <u>Cost Sharing</u>	-----none-----

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	Emergency Room Care	\$100 Copay /visit, 20% Cost Sharing	\$100 Copay /visit, 20% Cost Sharing	In-Network Cost Sharing applies to both In-Network and Out-of-Network services. Copay waived if admitted.
	Emergency Medical Transportation	20% Cost Sharing	20% Cost Sharing	In-Network Cost Sharing applies for air ambulance services.
	Urgent Care	\$25 Copay /visit, 20% Cost Sharing	\$25 Copay /visit, 30% Cost Sharing	Copay does not apply to additional services.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% Cost Sharing	30% Cost Sharing	-----none-----
	Physician/surgeon fee	20% Cost Sharing	30% Cost Sharing	-----none-----
If you have mental health, behavioral health, or substance abuse services	Outpatient services	\$25 Copay /visit, 20% Cost Sharing ; 20% Cost Sharing for facility and other services	\$25 Copay /visit, 30% Cost Sharing ; 30% Cost Sharing for facility and other services	\$0 Copay /visit for qualifying non-emergency telehealth telehealth services provided by MDLIVE. Some services may require Preauthorization . Contact BPA at 1-800-726-0003 for EAP 1-6 Visits.
	Inpatient services	20% Cost Sharing	30% Cost Sharing	Some services may require Preauthorization . No benefits for Out-of-Network Inpatient Residential Treatment Facility or Alcohol and Substance Abuse Rehabilitation.
If you are pregnant	Office Visits	20% Cost Sharing	30% Cost Sharing	For pregnancy services, Cost Sharing does not apply to certain Preventive Services . Depending on the type of services, a Copay , Cost Sharing or Deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	20% Cost Sharing	30% Cost Sharing	-----none-----
	Childbirth/delivery facility services	20% Cost Sharing	30% Cost Sharing	-----none-----
If you need help recovering or have other special health needs	Home Health Care	20% Cost Sharing	30% Cost Sharing	Coverage is limited to 70 days/illness (combined with Skilled Nursing).
	ReHabilitation Services	20% Cost Sharing for physical, occupational, cardiac, pulmonary; 50% Cost Sharing for speech therapy	30% Cost Sharing physical, occupational, cardiac, pulmonary; 50% Cost Sharing speech therapy	Coverage is limited to 24 visit annual max for physical, occupational, cardiac, pulmonary services. Coverage is limited to 24 visit annual max for speech services. Additional limitations may apply.
	Habilitation Services	Not covered	Not covered	-----none-----
	Skilled Nursing Care	20% Cost Sharing	Not covered	Coverage is limited to 70 days/illness (combined with Home Health).
	Durable Medical Equipment	20% Cost Sharing	30% Cost Sharing	Preauthorization required for purchase.
	Hospice Services	20% Cost Sharing	30% Cost Sharing	-----none-----

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	No charge	50% Cost Sharing	Quantity and frequency limits apply.
	Children's glasses	No charge	50% Cost Sharing	Quantity and frequency limits apply.
	Children's dental check-up	No charge	No charge	-----none-----

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of other excluded services)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Infertility treatment
- Long-term care
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care
- Dental care (Adult)
- Hearing aid
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)

Your Rights to Continue Coverage:

** Group health coverage -

There are agencies that can help if you want to continue coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-4444-EBSA(3272) or www.dol.gov/ebsa/healthreform or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.ccio.cms.gov. Other coverage options may be available to you too, including buying individual insurance through Your Health Idaho. For more information about Your Health Idaho, visit www.YourHealthIdaho.org or call 1-855-944-3246.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information. To submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

For any initial questions concerning a claim, or to appeal a claim or benefit decision, please contact Customer Service at 1-208-286-3687 Or 1-866-588-6176, www.bcidaho.com or at P.O. Box 7408, Boise, ID 83707.

If your plan is subject to ERISA, you may contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About These Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [Cost Sharing](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a baby (9 months of in-network pre-natal care and a hospital delivery)	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)	Mia's Simple Fracture (in-network emergency room visit and follow up care)
■ The plan's overall deductible \$500	■ The plan's overall deductible : \$500	■ The plan's overall deductible : \$500
■ Specialist Cost Sharing : \$25	■ Specialist Cost Sharing : \$25	■ Specialist Cost Sharing : \$25
■ Hospital (facility) Cost Sharing : 20%	■ Hospital (facility) Cost Sharing : 20%	■ Hospital (facility) Cost Sharing : 20%
■ Other Cost Sharing : 20%	■ Other Cost Sharing : 20%	■ Other Cost Sharing : 20%
This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)	This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)	This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)
Total Example Cost \$12,690	Total Example Cost \$5,830	Total Example Cost \$2,800
In this example, Peg would pay:	In this example, Joe would pay:	In this example, Mia would pay:
Cost Sharing	Cost Sharing	Cost Sharing
Deductibles \$500	Deductibles \$120	Deductibles \$500
Copayments \$20	Copayments \$1,040	Copayments \$110
Cost Sharing \$3,210	Cost Sharing \$0	Cost Sharing \$440
What isn't Covered	What isn't Covered	What isn't Covered
Limits or Exclusions \$60	Limits or Exclusions \$20	Limits or Exclusions \$0
The total Peg would pay is \$3,790	The total Joe would pay is \$1,180	The total Mia would pay is \$1,050

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

DISCRIMINATION IS AGAINST THE LAW

Blue Cross of Idaho complies with applicable Federal civil rights laws and does not discriminate, exclude or treat less favorably on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability or sex.

Blue Cross of Idaho:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Blue Cross of Idaho Civil Rights Coordinator at 1-800-627-1188 (TTY: 711).

Questions: Call 1-800-627-1188 or visit us at www.bcidaho.com/SBC.

If you believe that Blue Cross of Idaho has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance at:

Civil Rights Coordinator
3000 E. Pine Ave., Meridian, ID 83642
Telephone: 1-800-274-4018
Fax: 208-331-7493
Email: grievancesandappeals@bcidaho.com
TTY: 711

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATTENTION: If you speak Arabic, Bantu, Chinese, Farsi, French, German, Japanese, Korean, Nepali, Romanian, Russian, Serbo-Croatian, Spanish, Tagalog, or Vietnamese, language assistance services, free of charge, are available to you. Call 1-800-627-1188 (TTY: 711).

انتبه: إذا كنت تتحدث اللغة العربية ، فإن خدمات المساعدة اللغوية متاحة لك مجانًا اتصل على 1-800-627-1188 (للصم والبكم: 711).

Bantu: ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-800-627-1188 (TTY: 711).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-627-1188 (TTY: 711)。

توجه: اگر به زبان فارسی صحبت می کنید، خدمات رایگان پشتیبانی زبان، در دسترس شما است. شماره تماس 1-800-627-1188 (TTY: 711).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-627-1188 (ATS : 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-627-1188 (TTY: 711).

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-627-1188 (TTY: 711) まで、お電話にてご連絡ください。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-627-1188 (TTY: 711)번으로 전화해 주십시오.

Nepali: ध्यान दिनुहोस्: तपाराइंले नेपाली बोलनुहुन्छ भने तपाराइको नमिता भाषा सहायता सेवाहरू नाशिलक रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-627-1188 (टटिवाइ: 711) ।

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-627-1188 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-627-1188 (телефон: 711).

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-627-1188 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-627-1188 (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-627-1188 (TTY: 711).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-627-1188 (TTY: 711).