



Subject line: Cost info will appear on member ID cards starting in 2022

We're waiting until 2022 to add out-of-pocket cost information to member ID cards.

In previous communications, we informed you that out-of-pocket cost information will be included on member ID cards in 2021. However, Blue Cross Blue Shield of Michigan has decided to include this information on member ID cards issued in 2022 instead.

This change **doesn't** affect your employees' benefits at all.

Beginning in 2022, all plastic and digital ID cards issued will include member in- and out-of-network deductible and out-of-pocket maximum amounts.

What happened

We printed cards with out-of-pocket cost information from Oct. 17 to Nov. 15. Some cards included 2021, instead of 2022, out-of-pocket information. To ensure accuracy and avoid confusion, member ID cards mailed for the rest of 2021 will not contain any out-of-pocket information. Those fields will be blank on new ID cards.

Some of your employees may have received new cards with 2021 cost information. Those cards are fine to use. Providers check benefits and eligibility with Blue Cross Blue Shield of Michigan and Blue Care Network before billing members. Updated cards will be issued in 2022.

To ensure access to pharmacy benefits, members with Blue Cross or BCN pharmacy coverage will still receive new ID cards this year with the new RxBIN required by our pharmacy benefit manager transition.

We apologize for the confusion.

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