



# City of Detroit General Retiree Healthcare Trust

City of Detroit General Retiree Healthcare (RHC) Trust Committee of the Whole  
Tuesday, October 11, 2022  
BeneSys, Inc., 700 Tower Drive, Troy, MI 48098

## I. Call to order and Roll call

- A. A meeting of the Committee was called to Order by Chairperson Tom Sheehan at 1:05 p.m.
- B. **Committee Members present at roll call:** Chairperson Thomas Sheehan; Trustee Chuck Gayney; Trustee Roger Cheek; Trustee Barbara Wise Johnson; Trustee Dion Stevens; Trustee Floyd Allen
- C. **Others Present:** Aaron Castle (*Legal*), Zari Gano and Abra Hill (*GRS Consulting*), Violet Gjorgjevski and Jennifer Crosby (*BeneSys*)

## II. Agenda

### III. Public Comment - None

### IV. Financial Reports - None

### V. Administrative Reports

#### A. BeneSys Claims Turn Around Time Report 3<sup>rd</sup> Q 2022

Ms. Crosby presented the Claims Turn Around Time Report to the Board for review. The Performance Guarantee for the 3<sup>rd</sup> Quarter 2022 was met by BeneSys.

#### B. BeneSys Telephone Response Time Report 3<sup>rd</sup> Q 2022

Ms. Crosby presented the Telephone Response Time Report to the Board for review. The Performance Guarantee for the 3<sup>rd</sup> Quarter 2022 was met by BeneSys.

### VI. Benefit Consultants – None

### VII. Legal Report - None

### VIII. New Business

#### A. 2023 Public Committee Meeting Notice Draft

BeneSys provided a draft of the 2023 Public Committee Meeting Notice for the Committee to review.

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## **B. 2023 Public Board Meeting Notice Draft**

BeneSys provided a draft of the 2023 Public Board Meeting Notice for the Committee to review.

## **C. Vendor Information for Website**

BeneSys provided the vendor information provided for the Participant Website for the Committee to review.

## **D. Board Letter to Humana**

BeneSys provided the draft of the letter the Board would like sent to Humana with the invoice for Open Enrollment Mailing Expense.

# **IX. Unfinished Business**

## **A. Open Enrollment Timeline**

Ms. Crosby provided an updated Open Enrollment Timeline.

## **B. Updated Vendor Rate Comparison 2022 - 2023**

Ms. Crosby provided the Vendor Rate Comparison from 2022 to 2023 for the Committee to review.

## **C. Heritage Vision Plan Rates 2023 Corrected**

Trustee Wise Johnson had found an error in the 2023 Vision Plan Rates for 2023 previously provided by Heritage. This document shows the correction.

## **D. 2023 Open Enrollment Proofs**

BeneSys provided the 2023 Open Enrollment Proofs for the Committee to review. Final updates were provided.

## **E. HRA Participant Total Disparity Issue**

Discussion took place with GRS Consulting, BeneSys and the Committee regarding the reporting provided by BeneSys to GRS while preparing the December 31, 2021, Actuarial Valuation. It was explained that the reporting BeneSys provided was misinterpreted by GRS. Once clarification was given the Actuarial Valuation report for December 31, 2021, was reprocessed accurately. BeneSys is updating its reporting so that this misinterpretation doesn't happen in the future. Both GRS and BeneSys will provide, in writing, an explanation of what happened to the Board of Trustees.

## **F. Pension Report – Eligibility Dates for Early Retirees**

## **G. Service Provider Review – BeneSys, Inc.**

**X. Correspondence – For Informational Purposes**

- A. Humana – CenterWell Pharmacy**
- B. Humana – Colon Cancer Screening**
- C. Humana – Colonoscopy**
- D. Humana – Diabetes Screening**
- E. BCBS Account Management Change**

**XI. Trustee Comment/Open Forum**

**XII. Adjournment**

There being no further business the meeting was adjourned at 2:12 p.m.

Respectfully submitted,

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Jennifer Crosby, Plan Associate