



City of Detroit General Retiree Healthcare Trust

City of Detroit General Retiree Healthcare (RHC) Trust Meeting Minutes
Tuesday, August 10, 2021 Regular Meeting

Via Microsoft Teams

I. Call to order and Roll call

- A. A Regular meeting of the Trustees of the Detroit General RHC Trust was called to Order by Chairperson Tom Sheehan at 1:06 p.m.
- B. **Board Members present at roll call:** Chairperson Thomas Sheehan remotely from Royal Oak, MI; Trustee Floyd Allen remotely from Detroit, MI; Trustee Chuck Gayney remotely from Detroit, MI; Vice Chairperson Barbara Wise-Johnson remotely from Detroit, MI; Trustee Doris Ewing remotely from Bloomingdale, IL; Trustee Shirley Lightsey remotely from Southfield, MI; Trustee Roger Cheek remotely from Detroit, MI. As five (5) Trustees are required to make a quorum and seven (7) were present, Chairperson Sheehan declared a quorum and the meeting proceeded.
- C. **Others Present:** Aaron Castle (*Legal*), Gail Oxendine (*RSCD*) and Jennifer Crosby (*BeneSys*)

II. Approval of Agenda

Motion was made by Trustee Wise Johnson and seconded by Trustee Gayney to approve the agenda. **Motion** passed unanimously.

III. Public Comment - None

IV. Regular Meeting Agenda

Approval of Minutes

A. Proposed July 27, 2021 regular meeting minutes

Motion was made by Trustee Wise Johnson and seconded by Trustee Gayney to approve the minutes of the July 27, 2021 as presented. **Motion** passed unanimously.

V. Financial Reports

A. Bills for Approval

Invoices in the aggregate amount of \$342,788.88 were presented for payment from: BCBS MA (\$269,640.20); BeneSys (\$36,125.97); DENCAP (\$16,940.30); Heritage Vision (\$20,082.41).

P.O. Box 4955 ◆ Troy, MI 48099-4955

Phone 248·641·4913 ◆ Facsimile 248·813·9898 ◆ Toll Free 844·563·8911

www.ourbenefitoffice.com/mydetroitretireebenefits

Motion was made by Trustee Wise Johnson and seconded by Trustee Ewing to approve and authorize payment of the invoices subject to availability of funds. **Motion** passed unanimously.

C. Fifth Third Bank Balances

Ms. Crosby provided balance amount from Fifth Third to ensure funds are available to submit invoices for payment and benefit payments to retirees.

VI. Administrative Reports

A. Appeal

a. 2818381199

Ms. Crosby presented the appeal for member 2818381199 to the Board. The participant was requesting reconsideration of reimbursement for a 2020 Claim that was filed after the 3/31/2021 filing deadline.

Motion was made by Trustee Cheek and seconded by Trustee Gayney to deny the appeal for member 2818381199 as untimely. **Motion** passed unanimously.

C. BeneSys Call Back Report – 2nd Quarter 2021

The BeneSys Data Security Summary for June 2021 was provided per the Boards request.

D. BeneSys Performance Guarantee Report – 2nd Quarter 2021

Ms. Crosby presented the 2nd Quarter 2021 Call Back Option Reporting to the Board. The Call Back Feature was activated for the member in September 2020 to reduce call wait times during high volume times such as Open Enrollment. The reporting shows that members are utilizing the feature and the success can be shown by the Call Answer Times in the Performance Guarantee Reporting. In addition, Ms. Crosby confirmed with the Board that this is now separate reporting exclusively for the Trust rather than combined with the City of Detroit P&F Trust.

Motion was made by Trustee Ewing and seconded by Trustee Gayney to accept the BeneSys Call Back Report for 2nd Quarter 2021 as presented. **Motion** passed unanimously.

VII. Financial Consultants - None

VIII. GRS Consulting

A. Hearing Aid Benefits - Pending

Mr. Pranschke will be presenting at the next Board meeting.

IX. Legal Report

Mr. Castle informed the Board that he had reviewed the Fifth Third ACH Origination Documents provided, marked them up and returned them to legal counsel at Fifth Third. He received a response this morning but has not had an opportunity to review it. He will do so and report at the next Board Meeting.

Ms. Gail Oxendine from City of Detroit Retirement Services joined the meeting to discuss the retirees that have returned to work for the City of Detroit and how they are being handled for previous pension benefits and potentially new pension benefits. She explained to the Board that some retirees from this group have chosen to return to employment with the City of Detroit as a General Employee. The General retirees from this group are not allowed to receive their pension while earning credit toward a new pension so their current pension is being suspended until their final retirement. Some positions do not qualify for pension credit but a retiree returning to employment can buy into medical benefits and they continue to receive their pensions. The new hybrid pension plan requires 10 years to be vested. Ms. Oxendine receives a monthly report to assure that no members are double dipping with pension or benefits. She has agreed to provide us with this monthly report and will speak with Legal to see how much information she can share.

X. New Business - None

XI. Unfinished Business

A. Pension Report – Eligibility Dates for Early Retirees

No updates were discussed for this item, it is still in progress.

B. Service Provider Review – BeneSys, Inc.

The Board would like to wait on additional discussion until they can meet in person again.

C. Direct Deposit for HRA Checks – Statement of Work

This matter has been carried over to the next meeting.

D. 2022 Open Enrollment Timeline

Ms. Crosby presented an updated Open Enrollment Timeline per the Board request. She also gave a recommendation for 2022 Open Enrollment dates at the request of the Board. The Board determined that the 2022 Open Enrollment dates will be October 18, 2021 to November 12, 2021.

E. 2022 Open Enrollment Cover Letter

Ms. Crosby presented the Open Enrollment Cover Letter used in the last two Open Enrollments to see if the Board would like to use these letters again for 2022. The Board agreed that yes, they would like these letters used for 2022.

F. 2022 Open Enrollment Documents

Ms. Crosby presented to the Board updated 2022 Open Enrollment Documents for their review and to get feedback for updates that need to be made. The Board gave requested updates. Ms. Crosby will put these updates into the documents and present them at the next Board Meeting.

G. HRA Direct Deposit Form

Ms. Crosby presented to the Board a Direct Deposit Form Draft to be included with the 2022 Open Enrollment Materials this year for the Board to review. Feedback was given. Ms. Crosby will make the requested changes and present back to the Board at the next

meeting.

H. Fifth Third ACH Origination Documents

Mr. Castle addressed this in his legal report.

I. Fifth Third Contact Information Form

Mr. Castle addressed this in his legal report.

XII. Correspondence

BeneSys provided the following communication to The Board for review.

- A. BCN Low Income Subsidy – July 2021**
- B. Humana Communication – August 2021**
- C. Humana GO365 Rewards**
- D. Humana Preventative Mammogram Letter**

XIII. Trustee Comment/Open Forum

Trustee Gayney shared with the Board that he recently read a very good article pertaining to Hearing Aides due to new Federal Rules. Hearing Aides will soon be available over the counter. He will email the article to the Board.

Chairman Sheehan shared that there was a recent B-Note sale on August 5, 2021 by someone other than this group. He wanted to keep the Board up to date on activity surrounding the B-Notes.

XIV. Adjournment

There being no further business a **Motion** was made by Trustee Allen and seconded by Trustee Lightsey to adjourn the meeting at 2:17 p.m. **Motion** passed unanimously.

Respectfully submitted,

Jennifer Crosby, Plan Associate