

Attention City of Detroit Medicare-eligible retirees!

You are able to enroll in the Humana Group Medicare Advantage PPO plan offered through the City of Detroit General Retiree Healthcare Trust with no monthly premium cost to you!

2023 Plan Features:



New hearing aid benefit
\$1,000 maximum benefit coverage amount for each hearing aid(s) (all types) up to 1 per ear per year^{1,2}



Provider choice
With your PPO plan, you will pay the same amount for in- and out-of-network services (out-of-network providers must participate in Medicare and agree to bill Humana)



No cost fitness membership
A fitness membership with access to more than 15,000 locations nationwide, with use of all basic amenities plus SilverSneakers® group fitness classes



Wellness rewards
Go365 by Humana®, a Humana wellness program that offers rewards for making healthier choices³

Benefits available post-discharge after inpatient hospital or skilled nursing facility stay



Post-discharge transportation

\$0 copay for plan approved location up to 12 one-way trip(s) by car, van or wheelchair accessible vehicle.



In-home personal care

\$0 copay for a minimum of 4 hours per day, up to a maximum of 8 hours for certain in-home support services.



Humana Well Dine®

Receive a total of 28 meals (2 meals per day for 14 days), delivered to member's home.



Ask your questions, get answers

Please call Humana's Group Medicare Customer Care team at **800-733-9064 (TTY: 711)**. Representatives are available Monday – Friday, 8 a.m. – 9 p.m., Eastern time.

¹Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.

²TruHearing provider must be used. Contact Customer Care to locate a provider at **800-733-9064 (TTY: 711)**.

³Rewards have no cash value and can only be redeemed in the Go365 Mall. Rewards must be earned and redeemed within the same program year. Gift cards cannot be used to purchase prescription drugs or medical services that are covered by Medicare, Medicaid or other federal healthcare programs, alcohol, tobacco, e-cigarettes, or firearms. Gift cards must not be converted to cash.

Humana is a Medicare Advantage PPO organization and a standalone prescription drug plan with a Medicare contract. Enrollment in any Humana plan depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618.
800-733-9064 (TTY: 711).

Auxiliary aids and services, free of charge, are available to you.

800-733-9064 (TTY: 711).

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m. Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística.
877-320-1235 (TTY: 711). Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部 : **877-320-1235**
(聽障專線 : 711)。辦公時間 : 東部時間上午 8 時至晚上 8 時。

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