



# City of Detroit General Retiree Healthcare Trust

City of Detroit General Retiree Healthcare (RHC) Trust Meeting Minutes

Tuesday, April 25, 2023, Regular Meeting

BeneSys, Inc., 700 Tower Drive, Troy, MI 48098

## I. Call to order and Roll call

- A. A Regular meeting of the Board of Trustees of the Detroit General RHC Trust was called to Order by Chairperson Tom Sheehan at 1:03 p.m.
- B. **Board Members present at roll call:** Chairperson Thomas Sheehan; Trustee Chuck Gayney; Trustee Roger Cheek; Trustee Barbara Wise-Johnson; Trustee Shirley Lightsey: As four (4) Trustees are required to make a quorum and five (5) were present, Chairperson Sheehan declared a quorum and the meeting proceeded.
- C. **Others Present:** Floyd Allen (*Trustee via phone*); Francis Judd (*Legal Counsel via phone*); Daniel D'Amico, Jennifer Stoltz-Spiteri and Sharese Hogan (*BCBS of Michigan via phone*) Jennifer Crosby and Violet Gjorgjevski (*BeneSys in person*).

## II. Approval of Agenda

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Cheek to approve the agenda. **Motion** passed unanimously.

## III. Public Comment - None

## IV. Regular Meeting Agenda

### Approval of Minutes

#### A. Proposed March 28, 2023 Meeting Minutes

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Gayney to approve the meeting minutes of the March 28, 2023, as presented. **Motion** passed unanimously.

## V. Financial Reports

#### A. Fifth Third Statement – March 2023

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Gayney to approve and accept the Fifth Third Statement for March 2023. **Motion** passed unanimously.

#### B. Principal Statement – February 2023

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Lightsey to approve and accept the Principal Statement for February 2023. **Motion** passed unanimously.

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#### **E. Bills for Approval**

Invoices in the aggregate amount of \$609,786.75 were presented for payment from: BCBS Dental (\$85,709.34); BCBS MA (\$232,366.84); BCN (\$32,811.52); BeneSys (\$30,124.94); Delta Dental (\$47,531.11); DENCAP (\$15,741.50); Golden Dental/DENCAP (\$20,588.89); HAP (\$91,105.27); Heritage Vision (\$19,000.63); Humana (\$8,150.09); Plante Moran (\$11,175.00); Priority Health (\$957.26); RSCD (\$725.58); VSP (\$13,798.78).

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Cheek to approve and authorize payment of all invoices with removal of duplicates subject to availability of funds. **Motion** passed unanimously.

#### **D. Fifth Third Bank Balance**

Ms. Gjorgjevski provided the current cash balance from Fifth Third.

### **VI. BCBS/BCN Annual Customer Review**

Mr. D'Amico and Jennifer Stoltz-Spiteri addressed the Board to provide an Annual Customer Review. They reviewed the following in detail: overall spend and membership, population overview, overview of preventative care, emergency room utilization overview, pharmacy overview, utilization profile of managed members, and care management member distribution. The Board participated in a Q&A and discussion.

### **VII. Administrative Reports**

#### **A. BeneSys Telephone Response Time Report 1<sup>st</sup> Quarter 2023**

Ms. Crosby presented the Telephone Response Time Report to the Board for review. The Performance Guarantees for the 1st Quarter 2023 were met by BeneSys.

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Gayney to receive and approve the BeneSys Telephone Response Time Report for 1<sup>st</sup> Quarter 2023. **Motion** passed unanimously.

#### **B. BeneSys Claims Accuracy Report 1<sup>st</sup> Quarter 2023**

Ms. Crosby presented the Claims Accuracy Report to the Board for review. The Performance Guarantees for the 1st Quarter 2023 were met by BeneSys.

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Gayney to receive and approve the BeneSys Claims Accuracy Report for 1<sup>st</sup> Quarter 2023. **Motion** passed unanimously.

### **C. Appeal 2735105216**

**Motion** was made by Trustee Wise-Johnson and seconded by Trustee Gayney to approve the appeal for participant 2735105216. **Motion** passed unanimously.

## **VIII. Financial Consultants**

### **A. Monthly Performance Report – March 31, 2023**

**Motion** was made by Trustee Lightsey and seconded by Trustee Wise-Johnson to receive and accept the Monthly Performance Report for March 31, 2023, as presented. **Motion** passed unanimously.

## **IX. Legal Report**

### **A. Contract Review – NEPC and Plante Moran**

Mr. Judd provided the contract information for NEPC and Plante Moran as requested by the Board for clarification and background information.

## **X. New Business**

### **A. Open Enrollment Book Review**

- a. Introduction Letter**
- b. General Information**
- c. Prior 2014 Benefit Options**
- d. Post 2014 Benefit Options**
- e. Benefit Comparison Charts**
- f. Website Registration**
- g. Summary Annual Report**
- h. FAQ's**
- i. Important Phone Numbers**
- j. Sample Page of Benefit Summary**

Ms. Crosby presented the Open Enrollment Book in separate sections for the Board to review. The Board determined that they would like to have more time to review this information and discuss it in detail at the June 13, 2023 Committee of the Whole Meeting.

### **B. Hearing Aid Provider Information & Marketing Feedback from Vendors**

- a. BCBS & BCN**
- b. HAP**
- c. Humana**
- d. Priority Health**

Per the Board's request, Ms. Crosby presented feedback from each of the vendors regarding who provides their hearing aid benefits and do they do any marketing to our members regarding their hearing aid benefits. Each vendor provided their hearing aid provider and stated that they do not do any additional marketing after they provide the open enrollment flyers.

## **XI. Unfinished Business**

### **A. Actuarial Valuation December 31, 2022**

This item is in progress. GRS will be presenting their results at the June 27, 2023 Board Meeting.

### **B. Open Enrollment Options**

The Board is discussing this item.

### **C. Open Enrollment Expense Reimbursement Chart**

Ms. Crosby updated the Board that all vendors have submitted their reimbursement for the cost of 2023 Open Enrollment printing and mailing.

### **D. Service Provider Review – BeneSys, Inc.**

This item is on hold.

## **XII. Correspondence**

### **A. BCBS/BCN – End of COVID-19 Public Health Emergency**

### **B. Fifth Third – Kristi Tice Retiring**

## **XIII. Trustee Comment/Open Forum**

The trustees determined to cancel the Committee of the Whole Meeting scheduled for May 9, 2023.

## **XIV. Adjournment**

There being no further business a **Motion** was made by Trustee Lightsey and seconded by Trustee Wise-Johnson to adjourn the meeting at 2:36 p.m. **Motion** passed unanimously.

Respectfully submitted,

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Jennifer Crosby, Plan Associate