

Need help? We'd love to chat.

LET A LIVE AGENT BE YOUR GUIDE WITH MOBILE CHAT

What's covered? When can I buy more contacts? Where's the nearest in-network eye doctor? Even the simplest vision benefits come with a lot of questions.

Don't worry, support isn't out of reach. You can mobile chat live with one of our helpful and friendly support agents.

GET CHATTY IN A FEW EASY STEPS

- 1 Call 866.723.0596 from your mobile device
- 2 "Do you want to find a provider"? Choose No.
- 3 To be connected to a chat agent, press 1
- 4 You'll get a text message with a link good for 24 hours
- 5 Click the link and start chatting

WHY MEMBERS LOVE MOBILE CHAT

- "My questions were answered right away!"
- "I received prompt resolution to my issue."
- "The chat option was simple, quick, and very helpful."

DON'T FEEL LIKE CHATTING?

Find lots of help with common questions online. Go to eyemed.com, click the Contact Us button and then Get Support.



Connect with
a live agent,
not a chatbot



Agents are
available Mon–Fri,
8am–9pm EST



We'll quickly
get you to the
right person



Keep a copy
of your
conversation



INNOVATIVE ANSWERS FOR SMART SHOPPERS

There's more in store – online

IN-NETWORK. ONLINE. OUTSTANDING.

Eyesight changes. How you buy eyewear is changing, too. That's why you have several online shopping options to go with the thousands of store locations. We believe in benefits without boundaries.

Shop and buy frames, contacts and sunglasses, just like you would in the store – but from your computer, smartphone or tablet. It's fast, it's easy and it's all built into your vision benefits.

CONVENIENT ONLINE SHOPPING

- Choose from hundreds of brand-name frames and contacts.
- Instantly apply your in-network benefits at checkout.
- Enjoy free shipping and returns.

LENSCRAFTERS®

lenscrafters.com

OPTICAL™

targetoptical.com

Ray-Ban®

ray-ban.com

GLASSES.com

glasses.com

contactsdirect

contactsdirect.com

DON'T HAVE A CURRENT PRESCRIPTION?

Our provider locator on eyemed.com and the EyeMed Members App will help you find the right place for an eye exam

SEE THE GOOD STUFF

Register on eyemed.com or grab the member app (App Store or Google Play) now

eye
Med

INDEPENDENT
PROVIDER
NETWORK



LENSCRAFTERS®

PEARLE
VISION

OPTICAL™

