

THE NELSON TRUST

WWW.NELSONBENEFITS.ORG

TRANSITION TO MEDIMPACT, OUR NEW RX PROVIDER

On January 1, 2025, MedImpact will replace Premera/Express Scripts as the Trust's pharmacy benefit manager. Please read this notice carefully to learn about this change, what to expect, and what you need to do.

After a careful review over the past several months, The Nelson Trust's Board of Trustees decided on MedImpact Health Systems, Inc. to manage the Trust's pharmacy benefits in 2025. MedImpact provided several advantages for Trust members, including:

No Change in Member Copays

Because MedImpact offered competitive financial terms for The Nelson Trust and its members, the Trustees approved keeping the same high level of pharmacy coverage, which means the plan's tiered pharmacy copays will not increase.

Comprehensive Network of Pharmacies

With MedImpact, our members can access over 65,000 participating retail pharmacies. Almost all the pharmacies our members use today are on the MedImpact network. The Pharmacy Locator tool can be accessed at www.medimpact.com.

Online Tools

MedImpact offers online tools to help you make informed prescription choices. Starting 1/1/25, you can register at www.medimpact.com or download the MedImpact app, which is available for iOS in the App Store and Android in the Google Play Store.

90-Day Prescription Fill Options

If you regularly take maintenance medication(s), such as for high blood pressure or diabetes, you can get a 90-day supply with free home delivery using MedImpact Direct® Mail or fill it at a participating retail pharmacy near you. Both options provide convenience and ensure you never run out of essential medications.

MedImpact Direct Specialty® Pharmacy

If you currently use Accredo for specialty medicine(s) for chronic conditions, such as rheumatoid arthritis or hepatitis C, you will need to transition to the MedImpact Direct Specialty® Pharmacy. A representative will contact you to guide you through this transition to ensure you continue to receive your medications without interruption.

Need help with your prescriptions? After January 1, 2025, call MedImpact customer service at (877) 606-0728

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IN THE COMING WEEKS . . .

WATCH FOR NEW ID CARDS IN THE MAIL

MedImpact will mail you a new pharmacy ID Card. For new prescriptions on or after January 1, 2025, show your pharmacy your new MedImpact ID card so they know they need to send new prescriptions to MedImpact instead of Premera / Express Scripts. You will also receive a new medical-only ID card from Premera.

REFILL PRESCRIPTIONS BEFORE DECEMBER 31, 2024

You are encouraged to refill any outstanding prescriptions by the end of the year. January 1 is a popular start date for medical and prescription plans, so your pharmacist will be busy updating records for many customers. With a supply of medications on hand, you can avoid the early-year rush.

REGISTER FOR THE MAIL-ORDER PHARMACY PROGRAM

If you'd like a 90-day supply of your maintenance medication(s) delivered to your home, MedImpact Direct® Mail offers free home delivery. Create a new account at www.medimpact.com starting January 1, 2025. Complete your profile with details about your medications, allergies, and shipping/payment details.

IF YOU TAKE SPECIALTY MEDICINES, EXPECT A CALL

If you take specialty medicine(s), the MedImpact Direct Specialty® Pharmacy will replace Accredo starting January 1, 2025. A MedImpact Direct Specialty® Pharmacy representative will contact you and walk you through the transition. Your medication can be delivered to your home, prescriber's office, or any place you choose.

- Visit www.medimpact.com or call (877) 391-1103.

GO MOBILE WITH MEDIMPACT'S APP

MedImpact offers prescription portal tools to help you make informed choices about your prescription drug options, check drug prices, and view prescription history. Starting January 1, 2025, you can register at www.medimpact.com or download the MedImpact in the App Store (Apple) or Google Play Store (Android).

- You will need your member ID number to register
- Your new member ID will be listed on your new Rx ID card
- If you need help registering, call (877) 606-0728.



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A FEW NOTES ON THE TRANSITION . . .

As with any new vendor, MedImpact administers some aspects of pharmacy benefits differently. Below are instances where you might see changes.

DIFFERENT PRESCRIPTION “TIER” CLASSIFICATION

The Nelson Trust's prescription copayments for the Trust's benefit tiers did not change. However, MedImpact may classify a prescription differently in a few situations, which means your copayment could increase or decrease. For instance, a preferred brand drug could be a non-preferred drug in 2025 or vice versa.

DRUG COVERAGE CHANGES

If the coverage of your medication changes with the transition to MedImpact, you will receive a letter advising you about the change. For example, your current drug may require a new prior authorization or is not covered under the MedImpact prescription drug formulary.

This letter will also inform you that you can secure a temporary supply of the current medication. We want to give you time to review other medication options available under MedImpact's prescription drug formulary with your doctor or healthcare provider.

These letters will be released after January 1, 2025. If you receive a letter and have questions about what it means or what to do, rest assured that MedImpact's customer service team will assist you. Call (877) 606-0728 to address your questions or concerns.

NEW DRUG COVERAGE NUMBERS

Member ID for Rx	Listed on the Rx ID Card
Rx Bin	003585
Rx PCN	ASPROD1
Rx Group	NEL01



MEDIMPACT CUSTOMER SERVICE NUMBERS

Available starting January 1, 2025

SERVICE AREA	TYPE OF ASSISTANCE
MedImpact Customer Service (877) 606-0728 (TTY dial 711)	For general questions on the transition and any help you need to fill in a new prescription in 2025
MedImpact Direct® Mail (855) 873-8739 (TTY dial 711) Register: www.medimpact.com	For questions on how the new home delivery (mail order) service works and assistance in getting set up and registered
MedImpact Direct Specialty® Pharmacy (877) 391-1103 (TTY dial 711)	For questions on the transition to the new Specialty Pharmacy and any help you need filling a new specialty medicine(s)
MedImpact Member Portal Register: www.medimpact.com or Download the mobile app: - App Store (Apple) - Google Play (Android)	Once registered, you can check drug prices, view benefits and prescription history, and get tips on saving money

