

Download the HPN & SHL App and put your benefits at your fingertips.

Then keep track of your health plan information the easy way – together in one place.

STEP

01

Search for **HPN & SHL** in your app store and get the app.

STEP

02

Sign in with your ID. First-time users will need to create an account.

STEP

03

Save your password with Touch ID or Face ID, if desired.



#### Use the HPN & SHL App to:

- ▶ Find out who is on record as your primary care provider (PCP).
- ▶ Talk with an advice nurse. Available 24/7.
- ▶ Video chat with a provider 24/7. No appointment needed.
- ▶ Search for a doctor, specialist, facility or lab.
- ▶ View, download and email your health plan ID card.
- ▶ Save your health plan ID card to your Apple Wallet.™
- ▶ See your copay, deductible, and out-of-pocket expenses, if applicable.
- ▶ Check the status of a claim, prior authorization or referral.
- ▶ Access your health records.\*
- ▶ Update your contact information and address.
- ▶ Select communication preferences.
- ▶ Get turn-by-turn directions to contracted urgent care and hospital locations near you.



We're continuously adding new features and functionality to improve your experience. Visit the App Store® or Google Play™ to update your app regularly.

**No  
cost**



**Available  
24/7**



**Online  
chat**

\*Only available to Southwest Medical patients who opt-in to receive electronic medical records.

Your personal medical information is confidential and is only available to you and your provider.

You must be a Health Plan of Nevada member to use the app.

Health plan coverage provided by Health Plan of Nevada.

We do not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free phone number listed on your health plan ID card or plan documents.

### **Español (Spanish)**

Tiene derecho a recibir ayuda e información en su idioma sin costo. Para solicitar un intérprete, llame al número de teléfono gratuito para miembros que se encuentra en su tarjeta de identificación del plan o los documentos de su plan.

### **Tagalog (Tagalog)**

May karapatan kang makakuha ng tulong at impormasyon sa sinasalita mong wika nang libre. Upang humiling ng interpreter, tawagan ang toll-free na numero ng telepono para sa miyembro na nakalista sa iyong ID card sa planong pangkalusugan o sa mga dokumento ng plano.

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345-6405 (09/23)

**Health Plan of Nevada**  
A UnitedHealthcare Company 



► **CARRY**  
your health plan  
ID card with you

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HealthPlanofNevada.com

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1-800-777-1840,  
TTY 711

► **CONNECT**  
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