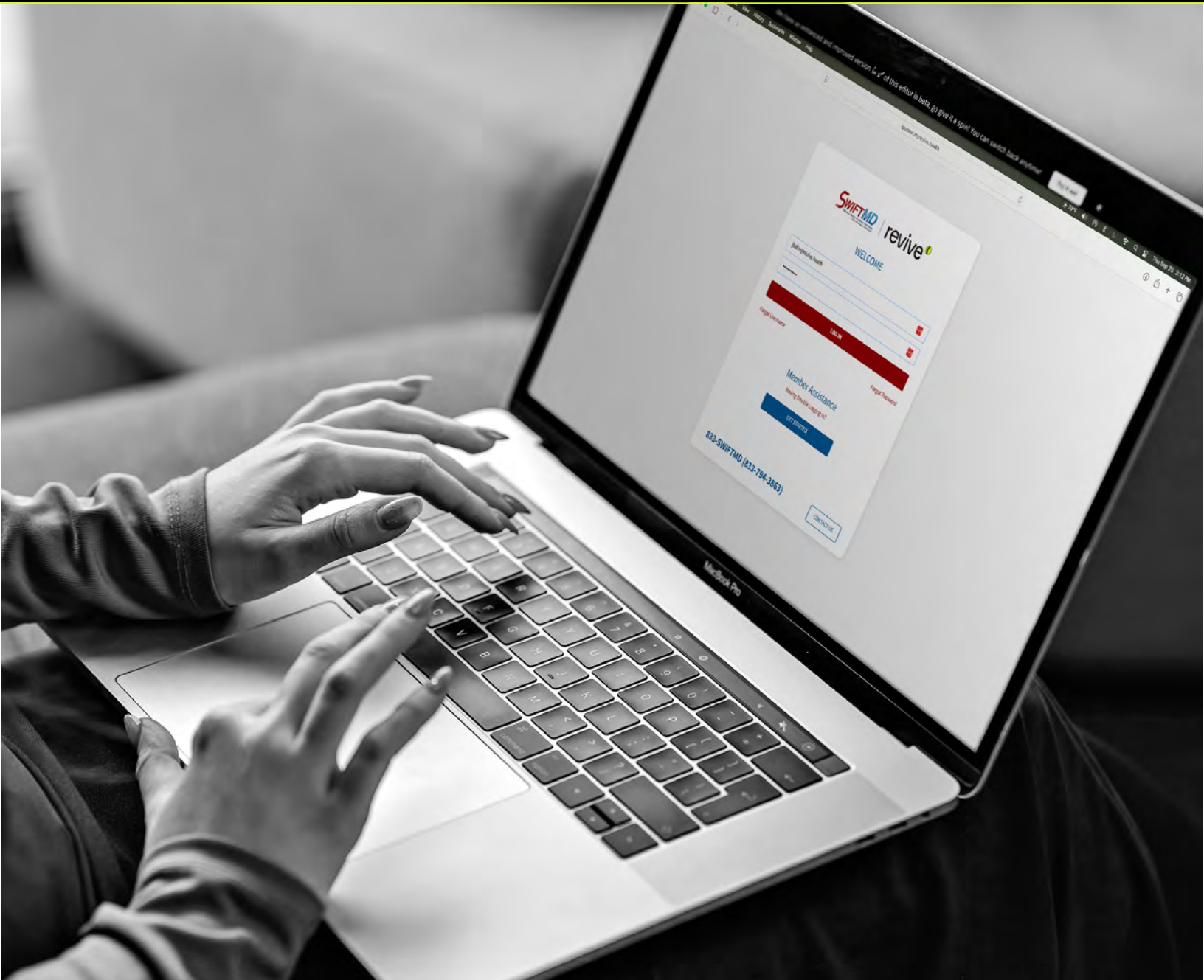


Transition Guide

MEMBER PORTAL



Welcome

SwiftMD is Revive!

We are excited to share that SwiftMD has joined ReviveHealth, Inc. (Revive), a national leader in virtual-first care. This change brings a refreshed name and look while keeping the same trusted services and provider network you rely on - anytime, anywhere.

Employee / Member Transition

What do I need to know?

Nothing about the care experience will change—just the name and design of the portal. We've carefully planned this transition to be seamless for you.

How will I access the service?

You will continue logging in exactly as you do today - using the same username and password – through the current SwiftMD portal.

From there, you will be directed into the updated ReviveHealth portal. The look will be refreshed, but the functionality remains the same.

Click button below or go to the website address listed to get started.

<https://apps.swiftmd.com/SMD/Login.aspx?ReturnUrl=%2fSMD>

Member Portal

After logging in, the link will bring you to your new ReviveHealth portal.




How can I schedule an urgent care appointment?

The process for scheduling urgent care remains unchanged. The only difference is the updated look of the portal. All features and functionality remain the same.

1. Enter the **Member Portal**.
2. Select the **Virtual Urgent Care** card.
3. Fill out the prompted information:
4. Submit the request!

Visit Request

Who will be seeking care today:



When would you like to meet with the doctor?
As soon as possible A future time/date

Contact Information (for this visit)

Callback Number Email Address

Main Complaint
Please describe your primary concern or symptoms prompting your visit today

Medications
Are you allergic to any medications? No Yes

Think you may need a prescription? [Download Your Pharmacy ID Card](#)

Image Upload
You may upload photos that may be helpful to the doctor to view visible symptoms...

Pharmacy
Select a local pharmacy for urgent care medicine

FRYS PHARMACY #660125
10450 N 90TH ST
SCOTTSDALE AZ, 85258

[EDIT PHARMACY](#)

Survey
If you were not scheduling a consult with us, where would you have gone for care?

Location

You will receive an email confirmation regarding your appointment.

If you requested an immediate appointment

You can expect to receive the call within 15-20 minutes of your appointment request. Please note this may take up to 1 hour.

If you requested a pre-scheduled appointment:

You can expect the available provider to call you at the time you requested. If there are any changes, you will be notified via email.

Support 24/7

If you ever need support or technical assistance, Revive's Member Services Team is here to help. Contact information is available directly through the through the portal or call 888-220-6650.



About Revive

ReviveHealth, Inc. (Revive) is a virtual-first healthcare company delivering accessible, affordable, and high-quality care nationwide. Through a subscription-based model, Revive offers easy access to primary care, urgent care, weight health, mental health counseling and support services, pharmacy services, and wellness coaching. Designed to complement traditional insurance, the platform empowers individuals and employers with a flexible, cost-effective alternative to conventional healthcare. Revive is redefining care by putting convenience, transparency, and preventative health at the center of the patient experience.

www.revive.health