



Operating Engineers  
Local 501 Security Fund

Group Passcode:  
IUOE501

# welcome to revive.

Eligible members can talk to a doctor 24/7 by phone or video-chat at no cost or co-pays!

- ✓ 24/7 nationwide access to Board-Certified physicians
- ✓ Consults available anytime, anywhere
- ✓ Prescriptions sent to your preferred local pharmacy
- ✓ Avoid overcrowded waiting rooms and long wait times
- ✓ NO copays, deductibles, or surprise statements



## getting started.

1. Head to [www.swiftmd.com](http://www.swiftmd.com) and select 'Get Started'
2. Complete the required fields, inclusive of your group code: **IUOE501**

You will also receive a welcome email with instructions to complete your activation.

Access care via our  
mobile app or call  
toll-free 833-794-3863!



## conditions we treat

Allergies and Rashes, Arthritis Pain, Back Pain or Injury, Cold Sores, Diarrhea, Earache, Conjunctivitis or Pink Eye, Fever and Flu, Headache, Insect Bites and Stings, Lymes Disease, Sinusitis, Sore Throat, Stomach Ache and Nausea, Upper Respiratory Infections, Urinary Tract Infections, Vomiting, Your Individual Concerns

Revive does not replace your PCP managing chronic conditions. Revive health doctors don't prescribe controlled or psychiatric medications, and certain other medications subject to abuse.



# Transition Guide

February 2024



# Introduction

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## ***SwiftMD is now ReviveHealth!***

We are thrilled to continue providing you and your employees exceptional care, when and where you need it most. Through this brand change, we are able to enhance our benefit offering and patient experience.

Luckily, this change does not need to raise any concern! We've made it our top priority to facilitate a smooth and seamless transition for you and your employees. The success of this transition is a collaborative effort between ReviveHealth and the Employer. This is designed to maximize employee awareness, engagement, and utilization.

We've put together all the necessary tools to assist with this transition.

Before we get started, a few notes to keep in mind:

- There is NO change in service.
- There is a new look and feel to the convenient and easy to use portal.



# PHASE 1

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## Employee / Member Transition

What do my employees need to know?

Your employees should know that SwiftMD is now ReviveHealth. Your employees have the same service available to them.

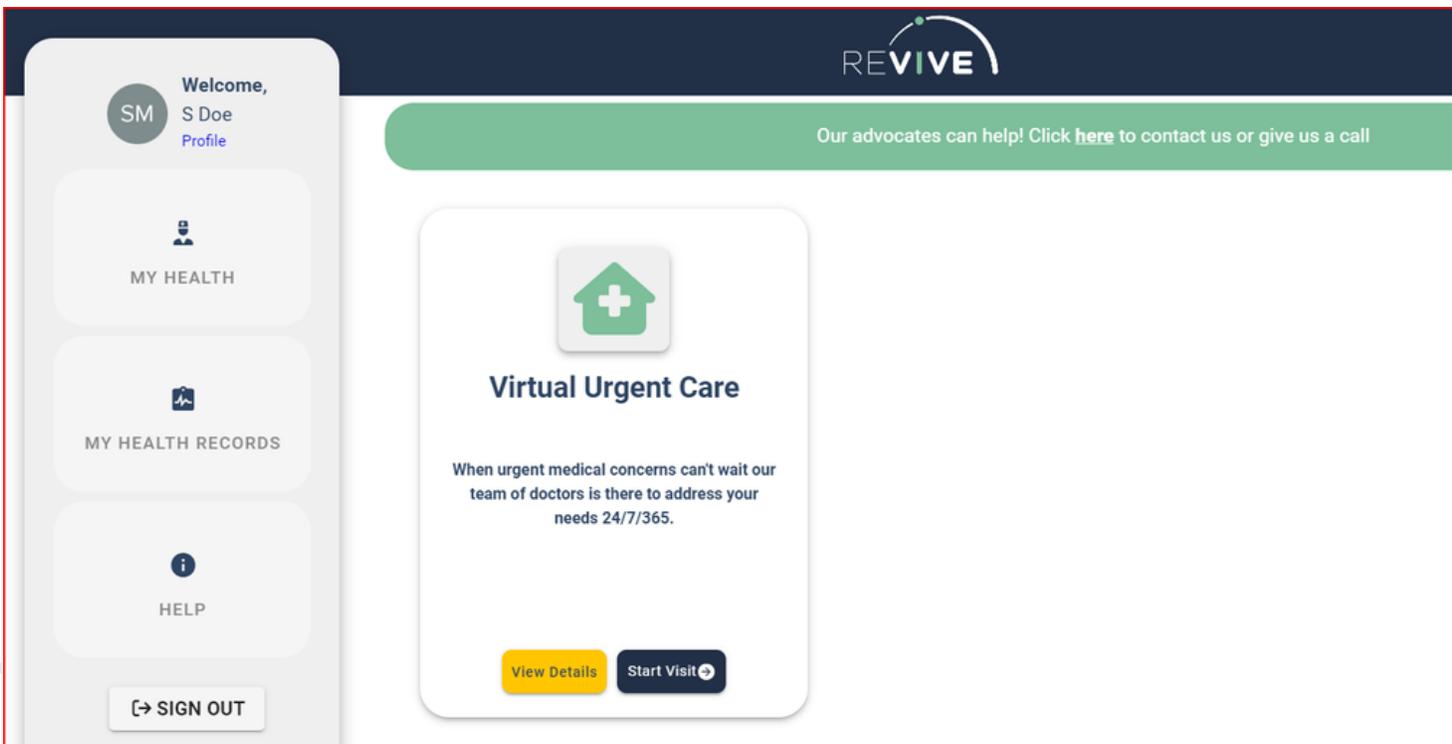
How will my employees access the service?

Your employees can continue to access care, the way they always have.

- access the SwiftMD portal
- enter their current username and password

[SwiftMD Portal](#)

After logging in, the link will bring them to their new ReviveHealth portal.



# PHASE 1

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## Employee / Member Transition

How should I communicate this change with my employees?

We want to make this as easy as possible for you, so we've put together a template of communications for you to use.

[Email Template](#)

### Additional Resources

We've put together some additional resources for you to share with your employees.

[How to Schedule an Urgent Care Appointment](#)



# Resources + Support

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We understand that through this transition, you may have questions or need additional support. If you find yourself needing support, please reach out to your company benefits manager or Human Resources contact.

