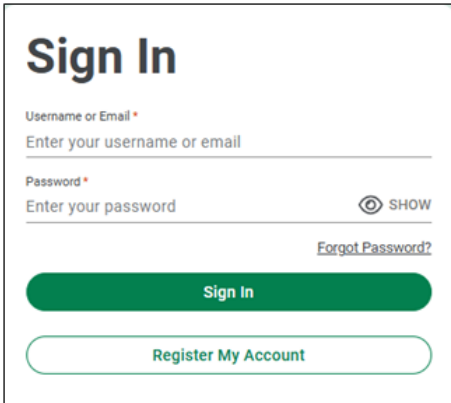


# How to Schedule an Appointment

## Sign In

1. Go to [my.marathon.health](https://my.marathon.health).
2. Log in to your patient portal account.

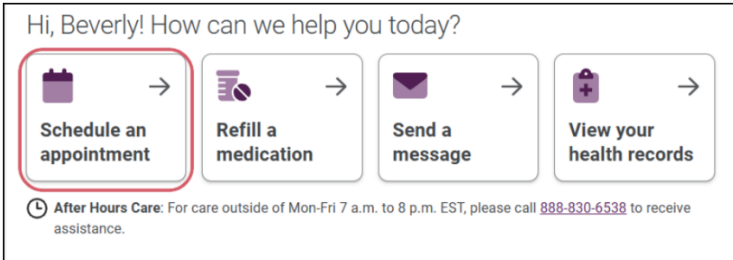


The screenshot shows the 'Sign In' page with the following elements:

- Sign In** (Section Header)
- Username or Email \*** (Label) with the input field containing 'Enter your username or email'
- Password \*** (Label) with the input field containing 'Enter your password' and a 'SHOW' toggle icon.
- [Forgot Password?](#) (Link)
- Sign In** (Green button)
- Register My Account** (White button with green border)

## Start Scheduling

- On the home page, click **Schedule an appointment**



The screenshot shows the home page navigation bar with the following elements:

- Greeting: 'Hi, Beverly! How can we help you today?'
- Four navigation buttons: **Schedule an appointment**, **Refill a medication**, **Send a message**, and **View your health records**. The 'Schedule an appointment' button is highlighted with a red box.
- Footer text: 'After Hours Care: For care outside of Mon-Fri 7 a.m. to 8 p.m. EST, please call [888-830-6538](tel:888-830-6538) to receive assistance.'

## Choose who the Appointment is For

- If you have family members linked to your account, select the correct person.

## Select A Visit Reason

- Pick a reason from the list **or** type your symptoms in the search bar

## Choose Visit Type

- Click on **In-Person Visit** or **Virtual Visit**



**Schedule an Appointment**

**Who is the visit for?\***  
Beverly Demo

**What is the reason for your visit?\***  
If this is an emergency, call 911. If you're unsure, check out our list of [emergency reasons](#).  
Please call your health center at [866-434-3255](#) if your visit is related to an injury from a work-related or motor vehicle accident.

Select a Common Visit Reason or Search All Visit Reasons [Hide Common Visit Reasons](#)

Sick/Symptom Visit [About Sick/Symptom Visit](#)  Annual Physical [About Annual Physical](#)  Virtual Annual Wellness Review [About Virtual Annual Wellness Review](#)

Health Coaching [About Health Coaching](#)  Biometric Wellness Screen [About Biometric Wellness Screen](#)

View our [complete list](#) of visit reasons.

**What visit type will you need?\***

In-Person Visit  Virtual Visit

## In-Person Visit

1. Select **Home** to search near your home address (shown on screen).
  - a. If your address is wrong, update it under Profile & Settings.
2. Select **Other** to search near a different address.
3. Choose the distance (in miles) you want to search within.
4. Click **Search Availability**.

View our [complete list](#) of visit reasons.

**What visit type will you need?\***

In-Person Visit  Virtual Visit

**Search for appointments near you**  
Select a location and search radius for nearby health centers.

Patient Location

Home  Other

133 Happy Street, INDIANAPOLIS IN 46205

Preferred Distance

10 miles  25 miles  50 miles  100 miles

**Search Availability**

## Virtual Appointment

1. Select the state you will be in during the appointment.
2. Click **Search Availability**

**What visit type will you need?\***

In-Person Visit  Virtual Visit

Select from video or phone visit when confirming your appointment. Visit type availability subject to state guidelines.  
**Please be advised:** in order to provide safe, and most appropriate care some medical needs cannot be addressed in a virtual setting. [Learn more.](#)

**What state will you be in during your visit?\***

Indiana

**Search Availability**



## Pick an Appointment

1. Available times will appear starting from today.
2. Appointments are grouped by provider.
3. Use the calendar to change dates.
4. Use filters on the right side to narrow results.
5. Click the time you want.

## Confirm Your Appointment

1. Review your **contact info, insurance details, and appointment information.**
2. Add any notes for your provider
3. Click **Confirm and Schedule Appointment.**

## Get Your Reminder

1. You'll receive an email and text reminder (if opted into texts):
  - a. 7 days before your appointment, or immediately if it's within 7 days.
2. For video visits:
  - a. Make sure your email address is correct.
  - b. You'll get instructions by email or text before your appointment.
3. For phone visits:
  - a. Make sure your phone number is correct.
  - b. Your provider will call you at the scheduled time.

Schedule an appointment!  
Scan the QR code to get started

