

Consumer Portal Logging In

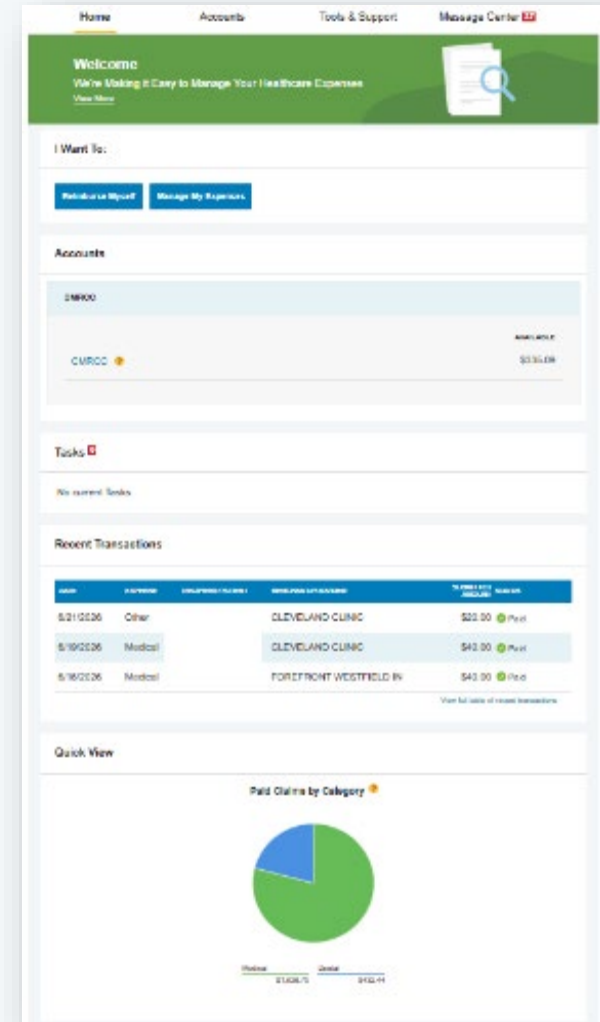
[Portal](#)

How do I log on?

- Go to fundoffice.lh1ondemand.com
- Login ID = first initial + full last name + last 4 of your SSN
- Create your password at initial registration, then enter it
- Click Login
- Trouble logging in? Call Member Services

Getting around the Home Page

- **Available Balance** and **“I Want To”** sections for quick actions
- **Accounts** section links to your accounts and profile
- **Tasks** section shows alerts and helpful links
- **Recent Transactions** shows your last 3 transactions
- **Quick View** graphs your key account information



The screenshot displays the Consumer Portal Home Page. At the top, there are navigation links for Home, Accounts, Tools & Support, and Message Center (with a notification icon). Below the navigation is a green header with a 'Welcome' message and a search icon. The main content area is divided into several sections: 'I Want to:' with buttons for 'Refund on Myself' and 'Manage My Expenses'; 'Accounts' showing a table with columns for account name and available balance; 'Tasks' with a 'No current tasks' message; 'Recent Transactions' with a table listing transactions; and 'Quick View' featuring a pie chart titled 'Paid Claims by Category'.

DATE	CATEGORY	DESCRIPTION	AMOUNT PAID	STATUS
5/21/2026	Other	CLEVELAND CLINIC	\$22.00	Paid
5/19/2026	Medical	CLEVELAND CLINIC	\$40.00	Paid
5/18/2026	Medical	FOREFRONT WESTFIELD IN	\$40.00	Paid

Quick View: Paid Claims by Category

Category	Amount
Medical	\$140.00
Other	\$22.00

Getting the App & Logging In

Mobile App

Access the app

- In Google Play or the Apple App Store, search BeneSys Member Reimbursement
- Download the app and tap the icon to open it

Log in to the Home Page

- Tap the app icon; enter your login ID and password
- Login ID = first initial + full last name + last 4 of SSN
- Create password upon initial registration
- Tap Login
- Having trouble logging in? Call Member Services

Getting around the Home Page

- Available Balance and “I Want To” for quick actions
- My Accounts (accounts and profile), Smart Scan, and Tasks

