



PIPEFITTERS LOCAL 636
FRINGE BENEFIT FUNDS
P.O. BOX 278
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MCA
DETROIT

Dear Participant,

We wanted to share an important update regarding your Health Reimbursement Account (HRA) debit card. Starting June 8th, 2026, your HRA will move to a new online platform designed to make managing your benefits easier, faster, and more convenient.

What's Changing

On June 8th, your HRA will transition from WEX Card Central to WEX Health Cloud. This upgrade brings improved tools, better access to your information, and a more user-friendly experience.

You can access this new platform at: www.fundoffice.lh1ondemand.com or download the mobile app from the App Store or Android Market:

- Search the App Store for “BeneReimburse” or via the following link:
<https://link.edgepilot.com/x/2tcu65ESSEPwex3rkpd7YGA?u=https://apps.apple.com/us/app/benesys-member-reimbursement/id6447012955>
- Search the Android Market for “BeneReimburse” or via the following link:
<https://link.edgepilot.com/x/GMjV2RsVLxLGGffObzCuLdc?u=https://play.google.com/store/apps/details>

There are no changes to your physical card; you will continue to use your current HRA debit card.

What You'll Have After the Transition

You will notice several improvements designed to make managing your benefits easier:

- Easy access to your account through a mobile app
- Real-time balance and transaction updates
- Simple claim submission and receipt uploads
- Faster reimbursements through direct deposit
- Secure login with fingerprint or facial recognition
- 24/7 self-service phone support
- Streamlined substantiation process. Easily validate transactions by uploading receipts online or through the mobile app
- 24/7 online chat for quick answers without waiting on hold

We're Here to Help

Our Member Services team is here for you. If you have questions or need help during the transition, please don't hesitate to reach out. We're committed to making this change as smooth as possible.

Thank you for your patience and understanding as we make this improvement.

Sincerely,

Pipefitters Local 636 Insurance Fund Office

Frequently Asked Questions

Why is this change happening?

We are upgrading to a more modern system that gives you better access, faster reimbursements, and more convenient tools. You may still call in to the Fund Office for reimbursement if you prefer.

When does the change happen?

The transition begins June 8th. You will have full access to your account on this day, however direct deposit may not be available immediately.

Will I lose my balance?

No. Your entire account balance will transfer to the new system.

Is there a website I can visit to check my account transactions and balance?

Yes, you can set up your account by going to <https://fundoffice.lh1ondemand.com> and following the registration steps. The old website will no longer have functionality beyond verification of historical data.

How do I access the mobile app?

You can access the mobile app by downloading it from the Apple App Store or Google Play Store:

- Search the App Store for “BeneReimburse” or via the following link:
<https://link.edgepilot.com/x/2tcu65ESSEPwex3rkpd7YGA?u=https://apps.apple.com/us/app/benesys-member-reimbursement/id6447012955>
- Search the Android Market for “BeneReimburse” or via the following link:
<https://link.edgepilot.com/x/GMjV2RsVLxLGGffObzCuLdc?u=https://play.google.com/store/apps/details>

Once downloaded, log in using the same username and password you created for the website mentioned above. If you haven't created an account yet, you'll need to do that first before accessing your information.

When will I be able to use my account again?

You will be able to use your card during this transition to the new platform with no blackout period.

What will be better after the transition?

You'll have mobile access, faster reimbursements, easier claim submission, and better overall support.

Who do I contact if I have questions?

Please contact Member Services at 248-641-4936 or 888-646-8920

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Important Fund Information

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