



# Local Union No. 598 Plumbing & Pipefitting Industry Health & Welfare Plan & Trust

DECEMBER 2023

## **BENNY CARD FREQUENTLY ASKED QUESTIONS**

### **I. What can I use my Benny Card for?**

You can use your Benny Card for any Prescription or any allowable pharmacy items. You may swipe your card for retail prescriptions, at a participating pharmacy, or supermarket pharmacy that can identify HRA (or FSA) eligible items at checkout. You may also provide your card number for mail-order prescriptions. Your HRA account will be debited the amount of the pharmacy expense, as long as you have a sufficient balance.

### **II. How can I find our my HRA balance?**

Please visit <http://www.ua598benefits.org>. Select Health Care and click on the “WEX Health” (HRA) link to register or login.

You can also download this app → 

### **III. What if I have an expense that is more than my account balance?**

By checking your HRA balance often, you will have a good idea of how much is available. When incurring an expense that is great than the amount remaining in your account, you may be able to split the cost at the register. For example, you may tell the cashier, to use an exact amount in your account, then pay the remaining balance separately. Alternatively, you may pay the entire amount out-of-pocket, the submit a claim for reimbursement.

### **IV. How do I get reimbursed for non-pharmacy expenses?**

You are able to get reimbursed from your HRA for medical, dental, prescription and vision expenses for you and your covered dependents. Please follow the instructions on our Local 598 app for the HRA How-To Guide or visit <http://www.ua598benefits.org>. You will need a claim form and supporting documentation.

### **V. What documentation is required to file for a reimbursement?**

*An Explanation of Benefits (“EOB”), itemized superbill, and receipt* must be included with your HRA reimbursement request.

Your itemized bill must have the following:

- The name of the patient for whom the charges relate.
- The name of the provider.
- A description of the service or items purchased.
- The date the services were provided, or items were purchased; and
- The amount of the service charge and/or out-of-pocket expense that was not paid by the Plan or other insurance.