

Using the HealthSmart Provider Lookup

It's as Easy as 1-2-3

HealthSmart's new Provider Lookup is an easy to use search tool when you need to find in-network doctors, hospitals and other medical providers. The search is straightforward; you only need to make a few decisions to get results:

- 1 Choose your network
- 2 Enter where you want to search
- 3 Select search options for either physicians or facilities

Getting There

Access the Provider Lookup online at www.healthsmart.com and locate the Provider Lookup Tab at the top of the home page, or click on the Provider Lookup quick link. If you do not have access to the internet, contact your Human Resources department for assistance.

Search Application

The Provider Lookup is a generic search application. The preferred providers in your specific group plan could be different than those contracted for the network. Be sure to confirm the provider's in-network status by contacting your HealthSmart network, your Human Resources department and the provider you are about to visit.

Getting Help

For details on using the new Provider Lookup, use our detailed help file. It gives you tips on using the search form, instructs you on how to create a personal provider directory and answers frequently asked questions.

When you need an in-network healthcare provider,



go to healthsmart.com and click on the Provider Lookup links on the home page

