



UA Local 190 Fringe Benefit Funds
P.O. Box 328 • Troy, MI 48099
Toll Free Phone (888) 390-7473 ext. 3 • Fax (248) 918-2979
www.ua190Benefits.org

February 2025

ACTION REQUIRED

[Participant's Name]
[Participant's Address]
[City, State, Zip Code]

Subject: Important Announcement – New Administrator Effective March 1, 2025

Dear [Participant's Name],

We hope this letter finds you in good health. We are writing to inform you of an important change related to the administration of the UA Local 190 Fringe Benefit Funds.

Effective March 1, 2025, we are transitioning administrative services for the UA Local 190 Fringe Benefit Funds from TIC Midwest to BeneSys, Inc. This includes the Health and Welfare Plan, IHRA, Defined Benefit Pension Plan, Defined Contribution 401(k) Plan (contributions will be sent to Empower through BeneSys) and the SUB Plan. All administrative services previously provided by TIC Midwest will now be provided through BeneSys, Inc. We are making efforts to enhance the efficiency and quality of services provided to you, our members, and believe this change will bring about positive improvements to the continued administration of your fringe benefits.

The new administrator, BeneSys, Inc., has a proven track record of delivering excellent service and is committed to ensuring a smooth transition. You can expect continued support and enhanced services to meet your needs.

With this change, there are a few important details to note:

1. Contact Information:

- Effective March 1, 2025, ***please note the changes in address and fax number***, as indicated above. The (888) 390-7473 ext. 3, toll free number currently used will not change and you will continue to utilize this number for benefit inquiries and assistance.

2. Claims Submission and ID Cards:

- You will continue to submit claims (***please note the changes in address and fax number***) and receive ID cards for all your benefits, as before. Please continue to share these ID cards with your providers.

3. Benny Card – Blackout period through WEX:

- To complete the transition and issue new Benefit (“Benny”) cards, there will be **a blackout period, where your Benefit (“Benny”) card will be unavailable for transactions. This blackout period will be from February 17, 2025, through March 4, 2025.** You may still submit paper claim reimbursement requests

throughout the transition and blackout period. Please email claims for reimbursement to; flexclaims@benesys.com or **Fax: (248) 556-2597**. You will receive a new Benefit (“Benny”) card from WEX Health. The mailing of these cards is to begin on approximately February 28, 2025. Activation instructions for the Benny Card will be provided with the card.

4. Online Portal:

- By the end of February, we expect the online participant portal to be available: www.ua190Benefits.org
- ***Please note that registration is required*** to make the most of the benefits offered within the portal. These benefits include, but are not limited to, tracking your contributions and eligibility, reviewing your Benny card balances, ordering ID cards and estimating your pension benefits by making use of the new pension calculator tool!

5. Retiree Healthcare Premium Payments, Self-Pays, COBRA payments and Claim Reimbursements mailing address:

UA Local 190 Health & Welfare Plan
P.O. Box 328
Troy, MI 48099

What is NOT changing?

Your health and welfare benefits will remain the same. Blue Cross Blue Shield of Michigan (BCBSM) is still the medical benefit network, prescription discounts/benefits will continue to be provided through BCBSM Optum, your dental benefits will continue to be provided through Delta Dental, your vision benefits will continue to be provided through Davis Vision, the Benefit (“Benny”) card funds including the IHRA/Miscellaneous/Rx health benefits remain the same. Retirees, this change will not affect your pension benefit payments or withholdings.

We understand that changes in administration can raise questions, and we are committed to ensuring a smooth transition for all participants. If you have any concerns or require additional information, please do not hesitate to reach out to Bernadette Maus, UA Local 190 Benefit Manager at (888) 390-7473 ext. 3.

We appreciate your understanding and cooperation during this transition period. Our primary goal is to provide you with the best possible fringe benefits and services, and we believe that the new administrator will contribute to the continued success of the Trusts.

Thank you for your attention to this important matter, and we look forward to serving you with the highest level of care and support.

Sincerely,

The Board of Trustees