

California Teachers Association Employees' Retirement Benefits Trust

IMPORTANT NOTICE ABOUT THE CALIFORNIA TEACHERS ASSOCIATION EMPLOYEES' RETIREMENT BENEFITS PLAN

Date: August 3, 2018

To: Participants of the California Teachers Association Employees' Retirement Benefits Plan
From: The Board of Trustees

Dear Participants:

The Board of Trustees of the California Teachers Association Employees' Retirement Benefits Trust and Plan is pleased to announce that it has selected **BeneSys Administrators** as the new Plan Administrator effective September 1, 2018.

Please be assured that although your Plan Administrator will change, **there are no changes to your benefits.**

Effective September 1, 2018 the new mailing address and telephone numbers are:

CTA Retirement Plan
c/o BeneSys Administrators
PO Box 154
San Ramon, CA 94583
Telephone: (925) 208-2277, Toll Free: (833) 265-2277

The physical address of the Trust Fund's Office is:

BeneSys Administrators
7180 Koll Center Parkway, Suite 200
Pleasanton, CA 94566

Who is BeneSys Administrators?

BeneSys Administrators has been providing benefit services to Multiemployer Benefit Plans for over 30 years. We utilize the very latest in computer technology so our staff has the tools needed to provide the very best service possible to you and your family. Our Pension team is motivated to assist you with all pension questions that you may have.

What to Expect During the First Few Months?

Typically, during the first few months after such a transition, we are researching and reviewing pension matters, and processing current pension plan applications that occurred prior to our administration. In other words, we are in “quality control and enhancement” mode. *Please bear with us during this time. Many issues require some research time, but you can rest assured, any questions you may have will be addressed and resolved in a timely matter.*

New Products and Services

Also, during the first few month, you will be receiving announcements on **NEW** services that will make it easier for you to access your pension benefit information, and understand your pension benefits. Below are a few examples:

- **New Participant Website – Available September 1, 2018**
- **Updated “Frequently Asked Questions” Section** – this section provides questions and answers about the Plan that are readily available to you.
- **Contact Us** – this section allows you to email your question or issue any time of the day or night and we will respond to you the next business day.
- **Your Pension Benefit Information** - Around **November 1, 2018**, you will be able to access your personal pension benefit information all online.

PLEASE BE SURE TO OPEN AND READ ALL ANNOUNCEMENTS FROM THE PLAN OFFICE.

On behalf of the staff at BeneSys Administrators, our office is happy to be working with you and your Board of Trustees. We look forward to serving you in a professional and timely manner.

Sincerely,

BeneSys Administrators