

March 2023

Dear Participant:

The Board of Trustees for the IUPAT of Western PA Annuity Fund and the IUPAT Welfare Fund of Western PA (“the Funds”) has selected BeneSys, Inc. as your new benefits administrator **effective January 1, 2023**. BeneSys is responsible for the day-to-day administration of the Fund, including determining your eligibility for benefits, providing and processing applications, answering member inquiries, and paying benefits. We have made every effort to ensure a seamless transition and are looking forward to completing the transition process.

We acknowledge and apologize that there have been delays in assuming full administrative duties and we wanted to provide you with the additional information below:

Frequently Asked Questions

<p>Who do I call for questions about my benefits?</p>	<p>When calling with questions you will be routed to a menu with phone prompts so you are connected with the appropriate department for your question.</p> <p>Toll Free: 833-697-1294 Local: 330-779-8865</p>
<p>When will the Participant Website become available? What will I see on the website, is this same information on my Participant statement?</p>	<p>The website will be available April 1, 2023 for you to register and access your Benefits, Work History, WRA Balance, HCA Transaction Detail, Plan Information, Plan Documents, FAQ, Relevant Links, and Contact Us.</p>
<p>How do I access the Participant Website?</p>	<p>You will be able to access the website at: www.IUPATDC57Benefits.org</p> <p>A separate mailing will be sent with your login information to access the website the first week of April.</p>
<p>Where do I mail my loan and self-contribution payments?</p>	<p>Payments should be addressed to:</p> <p>IUPAT DC57 of Western PA PO Box 641840 Pittsburgh, PA 15264-1840</p>
<p>Where do I mail my enrollment forms, annuity distribution applications, WRA requests, MRA reimbursement requests, short term disability applications, and general correspondence?</p>	<p>Correspondence should be addressed to:</p> <p>IUPAT DC57 of Western PA PO Box 99459 Troy, MI 48099-9998</p>
<p>When will I get my Participant statement? Will it include November/December hours?</p>	<p>Statements will be in the mail by April 7, 2023 and will include November/December hours.</p>
<p>Will I receive retroactive bills for my healthcare coverage?</p>	<p>Yes, retroactive billing for February and March coverage will be mailed to affected participants March 20, 2023.</p>
<p>What is that status of my Wage Replacement Account (WRA)?</p>	<p>As of the date of this letter, WRA account balances reflect contributions through the work month of December.</p>

BeneSys is looking forward to providing you with the highest level of service and support as your new administrator.

Sincerely,
The IUPAT DC57 Fund Office