



Our Mission

LIBERTY Dental Plan is committed to being the industry leader in providing quality, innovative and affordable dental benefits with the utmost focus on member satisfaction.

Why We're Different

Our Local Nevada Presence

We are a Nevada-based company with community roots and involvement. Our Las Vegas office provides account management, multi-lingual member services, network & provider relations management, including pre-estimates and claims processing. Our local team comes to you with decades of experience in the Nevada dental industry.

Leadership

Our founder and CEO, Amir Neshat D.D.S., has assembled an executive management team of dentists and dental industry professionals with over 200 years of combined servicing and implementation experience.

LIBERTY Dental Plan (LIBERTY) is a privately held dental benefits corporation that has been providing dental services since 2001. We currently administer dental benefits to over 3 million members nationwide on behalf of some of the nation's largest health plans, labor groups, and employer groups, as well as federal, state and local governments. When considering dental health insurance for your employees, look to a company that has built a solid reputation on integrity and has earned strong customer loyalty. We are focused on working together to have a cooperative relationship built on trust and mutual respect.

We approach each client relationship with a focus on offering customized solutions to meet the client's specific needs and offer innovative solutions to meet the dental needs of all members. These solutions are specifically designed for working families, and are the key reasons why LIBERTY has demonstrated a track record of success and dependability. Our belief and underlying philosophy is that all adults and children should have access to quality dental care. We will be honored to serve you and look forward to earning your trust.

Major Capabilities:

DHMO/EPO/PPO/Self-Funded (ASO) LIBERTY offers a wide range of competitive plan designs and administrative services to meet the benefits and price needs of all clients.

Comprehensive Networks of Highly Qualified Dental Professionals We require all of our contracted dentists to meet, comply, and maintain our stringent guidelines and requirements. Our provider facilities are audited continually and patient files are reviewed to monitor the quality of care rendered.

Network Development & Management Our creative approach coupled with our oral health expertise allows us to design and implement custom networks designed to meet the specific requirements of our clients.

Utilization Management Services Our dental experts utilize the most advanced techniques in statistics and reporting to identify fraud, waste and abuse, evaluate the success of each program and implement newly customized solutions to improve existing benefits and members' oral health experience.



LIBERTY's Concierge Style Customer Service

Our members are never stuck in an automated answering call center. They are greeted by a "live" highly-qualified multi-lingual Member Services staff, with dental backgrounds, which personally help each member every step of the way. From general assistance with plans, selecting a dentist, to complete Case Management, our members can rest assured that they are being taken care of.

LIBERTY's culture

Labor Friendly - Organized Employer

We are available and accountable at all levels of our company and practice open and transparent reporting and communications. LIBERTY has a proven track record in successful

transition of care and coordination of benefits, expediting group and eligibility setup to ensure seamless transition. Challenged to provide the best dental provider network to our members, our Professional Relations department has ongoing provider recruitment and maintenance efforts, including: commitment to advancing our electronic records and member eligibility technology and quicker provider payment turnaround times and ease of administration.

Live Call and speak with a "live" Member Services staff immediately

24-Hour Access Emergency dental care coordinated by Dental Director

150 Languages Our Member Services staff is multi-lingual and can provide assistance in other languages through a translation service

Find a Dentist Our Member Services staff will assist you in selecting a pre-screened dentist

Case Management We ensure you receive the appropriate care for your health needs

Peace of Mind We are here for you, every step of the way

Technology Driven Administration

LIBERTY's technology solutions were designed specifically to reduce administrative burdens for members, providers and our client partners. LIBERTY offers real-time web access to online transactions, such as claims, provider services, pre-authorization submissions, eligibility & benefits inquiries, claims tracking and more. LIBERTY's mobile phone app gives members quick and easy access to electronic ID cards, searching for a network dentist, benefit & co-pay information, and more.

- **Single source database**
- **Workflow management**
- **CRM & call tracking**
- **Robust reporting**

Commitment to Oral Health

LIBERTY is an active participant in the integration of each individual's overall health. We work closely with professional organizations; such as the Center for Oral Health, on initiatives that promote the coordination of one's medical and oral health which we know will lead to a higher quality of life for our members.

Should you have any questions or need additional information or to obtain a quote, please do not hesitate to contact me directly.

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